



DDC *Review*



Vol. 10, No. 3

Defense Distribution Center, New Cumberland, PA

Summer 2007

Successful Evaluation of Deployable Distribution Capability



One the cover:

Melvin Tagata from Defense Distribution Depot San Joaquin, Calif., uses a forklift to place a ramp at the back of a Sea Van to allow for quick unloading of the cargo. Tagata and other Defense Distribution Center employees were at Osan Air Base in Korea earlier this year to conduct an evaluation of the Defense Distribution Center's deployable distribution capability.

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DDC Review

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DDC Commander's Column

By BG Lynn Collyar, United States Army

We stand on the verge of the 10th Anniversary of the formation of the Defense Distribution Center. Over the last ten years, the DDC team has achieved amazing successes, against what sometimes seemed to be insurmountable odds.

From the time DDC was established, you have continuously reviewed processes, created standardization, and optimized the network through innovative operational ideas and technology. In 1997, it took days for any DDC distribution center to process a high priority requisition. Today, that same process can be measured in hours.

In DDC's short history, you developed and rolled out DSS – the Distribution Standard System – one of the keys to the strength of our network. DSS is an information technology backbone so robust that customers are still clamoring for it. Because of your ingenuity and foresight, DSS is becoming the distribution system for the Department of Defense.

DDC evolved through the Base Realignment and Closure activities of the 90s, and came out the other side as a distribution network, not a patchwork of people doing similar work.

You opened seven distribution centers outside the continental U.S., two Theater Consolidation and Shipping Points and are planning for a third, while at the same time developing a deployable capability.

You assumed responsibility for storage and distribution of mapping products for our military and the Map Support Offices that accomplish this mission. With DSS and your ingenuity, you improved those processes and metrics too.

You took DOD's inventory and made it accurate and more visible for the owners. You moved from static inventories that placed everything everywhere, to creating velocity in the system to get supplies delivered quicker by adding precision with time-definite delivery. Ultimately, this will lead to the entire supply chain being integrated ... not just within DLA, but across the Department of Defense.

You centralized transportation management for the enterprise and created the Distribution Planning Management System to further enhance supplier shipment processing.

DDC is ready for the Defense Transportation Coordination Initiative. The DTIC Program Management Office is working closely with DDC and the Services to conduct effective transition planning. This is another success for DSS, which has been modified to generate and accept DTIC transactions and to communicate transportation requirements to the coordinator.

In the midst of this momentous change, you are fully engaged in the ongoing War on Terror – making the very fight possible.

DDC has evolved with the enterprise and the rest of DOD and our combatant commanders. Because of your work, DDC is more efficient. You've reduced the number of distribution centers, reduced the storage footprint, reduced the size of the workforce while reducing cost and greatly improving support to the Warfighter.

At the ten year mark, the DDC team is poised for equally dramatic challenges and I know you will turn them into successes. What you have done in the past has established your credibility for the future. I know you are fully prepared to accelerate another decade of change.

BRAC 2005 will bring changes to DDC, but with your initiative, it will enhance the network.

You are establishing for the Navy an intermodal hub and transitioning Material Processing Centers from Navy to DLA/DDC operation inside and outside the continental U.S. This is possible because the Navy knows your work and that, with DDC management, customer wait time will be reduced and efficiencies increased.

When the DDC team is tested, you bring optimization, visibility, accountability, innovation, and an expeditionary nature that is second to none.

DDC metrics are evolving to be more customer oriented. We are changing the requirement from one-day processing for both high priority and routine shipments to time-definite delivery for routine materiel. This change tightens the performance for high priority orders at the 85th percentile. And, for routine orders, we will deliver the materiel when the customer asks for it – not just process the request in a day.

We are looking at establishing a closer relationship with the DRMS organization, facing the customer together. In a combined effort, we will work the forward and reverse logistics processes in a unified manner – all focused on creating efficiency for the customer.

Over the next ten years you will face challenges that I cannot even name today, but the distribution network that you have forged with the iron of your labor and the steel of your will is strong and can withstand even the unknown challenges of the future.

Your vision for DDC is my vision. We will continue to enhance joint force readiness today while expanding global capabilities tomorrow through the execution of world-class distribution services for DOD.

And we'll do it all by getting the right item and the right service at the right place at the right price, and at the right time ... every time.

DDC today is strong because of the network and your initiative. DDC tomorrow will be even better. And it was all possible because of you.



4 Deployable Distribution Success



18 Changes of Command



35 Top Honors for Fire Fighter

Deployable Distribution Center wraps up operations

By Scott Woosley, DDC Command Affairs

The Defense Distribution Center's Deployable Distribution Center and Theater Consolidation and Shipping Point completed operations May 11 as part of a limited user evaluation for the Advanced Concept Technology Demonstration sponsored by the Deputy Undersecretary of Defense for Advanced Systems and Concepts.

"The goal of this evaluation was to determine if we could put a distribution capability in place in a short amount of time and provide a more efficient process to receive and deliver materiel to our customers," said Marc Parsons, deputy commander of the Deployable Distribution Center.

During the second week of the two-week evaluation, the Deployable Distribution Center and TCSP were visited by representatives from regional Army and Marine Corps logistics organizations. The visitors were impressed with how smooth and efficient the TCSP worked.

"Most of the guests we had commented on how quickly we processed shipments and how much money we saved in the process," Parsons said.

Careful and thorough planning allowed Deployable Distribution Center and TCSP staff to reduce both the number of trucks that delivered materiel as well as delivery time.

Parsons and key members of the staff made a site visit to Korea in January to gather information about the existing distribution systems in the area. Reviewing and analyzing that information was key to their efficiency once the evaluation began.

"It was nice to know what we were

getting in to when we got here," said Karson Beal, one of the distribution process workers with the Deployable Distribution Center. "We have good leadership, and they set us up for success every time."

The preparation even paid off before the evaluation began. The original plan called for five days to set up the site. It was completed in three and began accepting shipments two days ahead of schedule.

By the time the evaluation ended, the Deployable Distribution Center and TCSP had processed 140 trucks, eight sea containers and 139 aircraft pallets—more than two million pounds of cargo.



A truck loaded with air pallets arrives at the Theater Consolidation and Shipping Point of the Deployable Distribution Center at Osan Air Base, Korea, May 7. The TCSP and Deployable Distribution Center participated in a limited user evaluation as part of an Advanced Concept Technology Demonstration sponsored by the Deputy Undersecretary of Defense for Advanced Systems and Concepts.



A forklift lifts an air pallet off of a delivery truck at Osan Air Base, Korea.

Getting everything processed and delivered made for some long days, but it was satisfying work according to the people who made it happen.

"I know I'm doing something that helps the war fighter," Beal added. "That's what makes me get up to do this job."



Distribution Process Workers Jocelito Olega, Robert Serrato and Karson Beal unpack an air pallet.



Distribution Process Worker Michael Leon takes a pallet of freight to its shipping lane to ensure it is loaded on the correct delivery truck.



Members of the Deployable Distribution Center staff track shipments and verify information in the center's operation center. The operations center provides real-time tracking information and communications support for logistic support to military contingencies and disaster relief operations.

Streamlined system enhances deployability

By Scott Woosley, DDC Command Affairs

The Distribution Standard System, or DSS, provides a tracking capability for the Defense Logistics Agency so both the agency and its customers can keep up on the status of materiel orders and shipments.

During the Node Management and Deployable Depot Advanced Concept Technology Demonstration and limited user evaluation conducted in Korea earlier this year, a streamlined version of DSS was used to speed up the delivery process.

“What we are using is called ‘DSS in a suitcase,’” said Malcolm Wertz, team lead, Information Systems Management. “DSS is typically run through a mainframe, but this version is copied on to a server located on-site.”

According to Wertz, using a server instead of a main frame makes the deployable distribution concept more versatile and easier to deploy anywhere in the world.

The portable version of DSS generally uses only the parts of the system that are required for this kind of operation, however, all of the options are available should the mission of the TCSP be expanded or changed.

Wertz and his team provide support and troubleshoot any problems that may arise. This was the first time the pared down version of the system has been used.

“We had a couple of minor issues when we set the system up,” Wertz said. “Nothing was a show-stopper

though, and the system has done what it’s supposed to do.”

Another characteristic of the version of DSS used for the Theater Consolidation and Shipping Point is the reduced number of screens the workers on the floor of the warehouse have to scroll through. The mission of a TCSP is to trans-ship materiel—materiel comes in, is processed and sent on to its destination. There is no long-term storage involved in the operation.

“The TCSP uses a shortened version of the trans-ship process,” said Denise Meyers, a supply systems analyst deployed to Korea to provide technical support for the evaluation.

According to Meyers and Wertz, there are four major functional areas of DSS that are used at the TCSP—trans-

ship, packing, hazardous packing and transportation, as opposed to 32 that are routinely used at a permanent facility. There are also fewer options under those four functional areas used at a TCSP.

The reduced number of options means that much of the information required by the system is auto-filled, further reducing processing time. “With this streamlined version, I know I don’t have to look up storage location information which means I spend less time processing pallets,” said Walton Evans, a distribution processing worker supervisor for the TCSP. “That means we get the items in and out more efficiently, putting them in the hands of the people that need them as quickly as possible.”



Malcolm Wertz, team lead, Information Systems Management, reviews a Defense Standard System report on his laptop computer. Wertz led a team of system analysts who are providing technical support for the evaluation of the Node Management and Deployable Depot Advanced Concept Technology Demonstration at Osan Air Base, Republic of Korea.

Technology allows visibility of incoming supplies during natural disaster relief, military contingencies

By Jessica Walter, APR, DDC Command Affairs

Members of the team who will staff the Deployable Distribution Center recently tested a fully mobile active radio frequency identification, or active RFID, system that will show the movement of cargo as it passes through the center.

“We will place the active RFID readers at entry and exit points so we can track materiel coming in and out of the distribution area,” explained Marc Parsons, deputy commander of the Deployable Distribution Center.

As the trucks pass the readers, the data from the RFID tags attached to the cargo is uploaded to the in-transit visibility server so the customers downstream will know when the trucks carrying supplies have left the Deployable Distribution Center.

The readers were tested as part of the Node Management and Deployable Depot concept technology demonstration and limited user evaluation that measured the performance of systems used in the operation of the Deployable Distribution Center.

The Deployable Distribution Center is comprised of a group of personnel and equipment that can deploy rapidly to provide distribution support in the event of a natural disaster or military contingency. It is a component of the Defense Distribution Center which operates 26 other fixed sites around the world.



Deployable Distribution Center team member and Information Technology Specialist Terry Wilkinson of DLA Information Operations – New Cumberland, seated, demonstrates the data provided by the active radio frequency identification system to DDC Chief of Staff Army Col. Perry Knight, standing. Knight used active RFID tags in 2001 and was impressed by the progress of RFID technology.



Terence Perry, an IT specialist for DLA Information Operations – New Cumberland and member of the Deployable Distribution Center team, completes the assembly of a reader used to access information carried on active radio frequency identification tags attached to trucks carrying cargo.



The mobile radio frequency identification readers will be used as part of the Deployable Distribution Center to provide near real time visibility of cargo's movement on its way to customers.

DDDE's Theater Consolidation and Shipping Point operations further improving DDC's distribution capabilities

By Stacy L. Umstead, DDC Command Affairs, and Joel Hair, DDDE

Since its activation in October, Defense Distribution Depot Europe's Theater Consolidation and Shipping Point, or TCSP-E, has become a key link in optimizing the Defense Distribution Center's distribution support to the European Command customer.

"In just six months, the TCSP-E operation shipped more than 75,000 Transportation Control Numbers to operational units," said Army, Lt. Col. Lance Koenig, DDDE's commander.

Materiel arrives at DDDE anytime, day or night, on air-pallets, in over-ocean containers, on trucks carrying Intra-theater redistributions, and from the Balkans Express containers transported by commercial carriers.

Arriving materiel is quickly sorted, processed, and forwarded on to the final destination to meet established timeframes of 24 hours for air-cargo and 72 hours for surface cargo.

The addition of the TCSP mission has allowed DDDE to maximize use of dedicated trucks to transport materiel to units within Germany, Great Britain, Italy, Romania, Bosnia, and Kosovo, saving time and cost to the US Government.

More than 100 dedicated trucks leave DDDE each week containing materiel processed through the TCSP-E along with materiel issued from DDDE stocks. Additionally, the TCSP-E has become the destination of choice for cargo leaving the European Command theater headed for Central Command or the continental U.S. by both air and sea.

DDDE has been able to achieve success and meet the metrics for materiel processed

through the hard work of the dedicated TCSP-E employees.

"The employees have worked diligently to learn the new mission and procedures. With the experience and knowledge they brought here, the five former Joint Theater Distribution Center (or JTDC, predecessor to the TCSP-E) Kaiserslautern employees who moved to the TCSP have contributed immeasurably to our learning," said Charles Crumb, TCSP-E division chief.

Another milestone which paved the way to success was the completion of the European Intra-theater Distribution Concept of Operations, or EID CONOPS. Developed in concert with U.S. Transportation Command, the Defense Logistics Agency, and EUCOM, the EID CONOPS supports the effort to improve efficiency and interoperability of distribution activities throughout Europe. The EID CONOPS spells out the responsibilities, timelines, and processes for all concerned.

"The level of cooperation and desire to produce a timely and useful functional document was phenomenal," said



DDDE employee Aaron Huntingford, processes freight at the TCSP-E where materiel arrives 24 hours a day.

Koenig, "and the completion of the EID CONOPS allows DDDE to seamlessly coordinate our support to the war fighter. The establishment of the TCSP-E and completion of the EID CONOPS further adds to DLA's and DDDE's reputation and standing as a world-class logistics providers to the joint war fighter's of the European Command. We will continue to team with the logisticians of EUCOM and its components to determine additional ways that DDDE can contribute to the success of logistics in this theater."



Forklift driver David Sellers moves freight destined for customers in Europe. In just six months, the TCSP-E processed more than 75,000 shipments to regional customers.

DDC transitions from two SDPs to four

By Polly Charbonneau, DDC Command Affairs

The Base Realignment and Closure Act of 2005, or BRAC, is bringing change to the Defense Distribution Center. BRAC law requires DDC to expand from two Strategic Distribution Platforms, or SDPs, to four.

The BRAC 2005 mandate requires that two distribution centers, Defense Distribution Depots Warner Robins, Ga., and Oklahoma City, Okla., expand their services to become Strategic Distribution Platforms.

DDC currently manages two SDPs located in Pennsylvania and California: Defense Distribution Depots Susquehanna, Pa., and San Joaquin, Calif., which support DLA distribution centers located around the U.S. and the world, as well as regional customers.

DDC's Distribution Reengineering Directorate, led by Air Force Col. Arnold Flores, is planning the transition.

Flores said that SDPs are designed for increased surge capability during wartime as well as contingency support for national emergencies and natural disasters.

The additional SDPs at DDWG and DDOO will improve the mobilization, deployment and sustainment of combatant forces deployed worldwide. All four SDPs will be equipped with state-of-the-art consolidation, containerization, and palletization capabilities, called CCPs (Containerization and Consolidation Points), Flores said.

"The CCP being added to each new SDP is significant," Flores said. "It will require some construction at both DDOO and DDWG – both have new structures planned for consolidating and shipping materials outside the continental U.S."

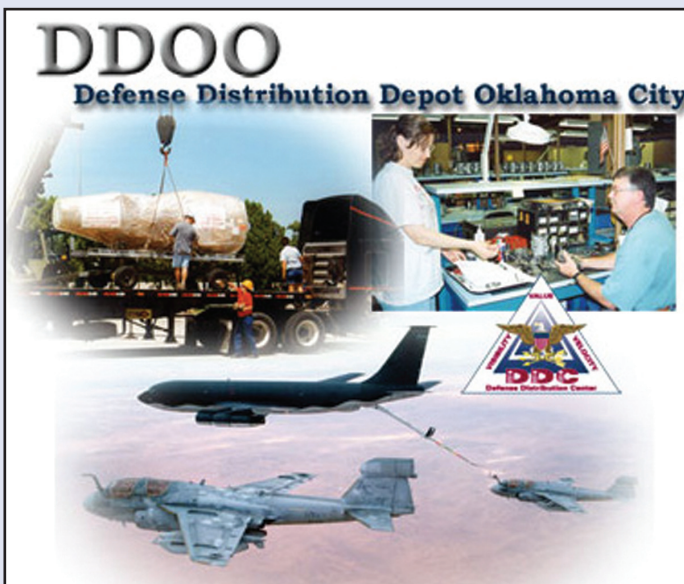
SDPs also use technology that allows military customers to track shipments of supplies, called in-transit cargo visibility and real-time accountability of shipments.

"SDPs are a critical component of the global Department of Defense distribution network," Flores said, "and provide long-term mission stability."

As DDWG and DDOO transition to SDPs, they will begin to assume new customers, said Flores. DDWG and DDOO will also be the first source of replenishment for other DDC distribution centers in their geographic regions.

At the same time, plans are being finalized for which customers will be associated with each SDP.

Flores said that DDC has developed, and DLA has approved, an organizational structure for all four SDPs called "the SDP construct." Implementation of this construct will occur in phases as customers are transitioned to DDWG and DDOO.



Albany team provides quick turn around on MRE request



Defense Distribution Depot Albany, Ga., recently received a request from Defense Supply Center Philadelphia to expedite an order for 240 cases of Meals Ready to Eat, or MREs, to Fort Rucker, Ala., to support tornado relief in Enterprise, Ala. The Albany team had the MREs pulled and loaded in about an hour. Pictured from left to right: Angel Figueroa, Betty Rivers, Patricia Anderson and Willie Williams. Not pictured are Obie Golden and Al Rawls.

First pallet of UGR-Es built at DDJC

By Annette Silva, DDJC Public Affairs

Members of the Unitized Group Ration mission in Warehouse 4 of the Operations Group, assembled and built the first pallet of Unitized Group Ration-Express, or UGR-E, Type 1 meals at Defense Distribution Depot San Joaquin, Calif., May 31.

UGR-Es are the latest development in heat and serve meals developed by U.S. Army Soldier Systems Center-Natick and will feed 18 personnel in the field, and are especially useful when there is no field support, power, or kitchen equipment available.

The UGR-Es heat mechanism is activated by the pull of a tab and they heat in 30 to 45 minutes.

The UGR-E module is a complete meal. It contains four tray packs which



DDJC team members with the first pallet of UGR-Es that they assembled.

include a main dish, vegetable, starch, dessert, snacks, beverages, and the dining trays as well as utensils.

DDJC is currently building dinner menus that are being shipped to Iraq and Afghanistan. To date, the team has

completed nearly 200 pallets consisting of more than 3,000 modules.

The DDJC team was excited to build their first pallet of UGR-Es. DDJC is currently the sole provider of this type of meal.

Inventory accuracy key to readiness

By Jonathan Lontoc, DDYJ Public Affairs

If you've ever tried to keep track of your CD or DVD collection, you can understand the frustration involved to make sure all your treasured possessions are accounted for.

Now try keeping track of over 58,000 line items in 32 storage sites at three major locations with supplies ranging from high dollar electronic parts to pharmaceuticals and hardware to consumables. It's a feat not easily accomplished, but not an impossible task for Defense Distribution Depot Yokosuka, Japan's, inventory count team and storage personnel.

DDYJ has achieved a 100 percent inventory accuracy rate for two major inventories over the past two months—TPIC-N Statistical Sample Inventory and



Members of DDYJ's Inventory Division count team inventories SUBSAFE Level 1 material. Left to right, Morimichi Omata, Morihiro Tatara, and Yuuichi Hashimoto.

Subsafe Level 1 inventory. According to Inventory Division Deputy Director Julio Quijano, it was a combined effort of the Storage Division and the Inventory Division that allowed them to achieve the 100 percent accuracy rate.

The Type Physical Inventory Code-N, or TPIC-N, is an accuracy sample inventory used to gauge performance, measuring the accuracy of inventory records for supplies that meet predetermined criteria. Although DDYJ has always met the mandated goal of 95 percent, this is their first year achieving 100 percent accuracy according to Yoshito Sato, supply systems analyst for the Inventory Division.

The Subsafe Level 1 Program, a quality assurance program, consists of materiel that is certified and tracked to ensure quality system stock to support the submarine fleet. A submarine incident most familiar to the Navy community was the loss of the nuclear submarine USS Thresher and its crew. The Thresher sank when a welded joint failed, causing a series of events that prevented the submarine from surfacing. It was because of incidents such as this that the SUBSAFE Level 1 Program was implemented.

Supplies such as metal piping, fasteners, and screws as well as supplies used for the repair and maintenance of these controlled items are examples of some of the kinds of materiel tracked under the SUBSAFE Level 1 program.

What does achieving a 100 percent accuracy rate mean for Subsafe? It means DDYJ continues to do its part to ensure the reliability of this quality assurance program, decreasing the chance that a ship or submarine will be lost due to a failed part critical to maintaining the vessel's water-tight integrity. Since SUBSAFE's inception, no SUBSAFE-certified submarine has ever been lost.

DDYJ continues to do its part to ensure it stays that way.

As DDYJ enters its eighth year of operation under the Defense Logistics Agency, it continues to exceed expectations and set new goals. As a result, the high standards maintained by DDYJ are reflected in the ability of the U.S. Armed Forces to maintain readiness throughout the globe.

Dail praises DDYJ and DLA performance, affirms future

By Jonathan R. Lontoc, DDYJ Public Affairs

Defense Logistics Agency Director Army Lt. Gen. Robert T. Dail communicated his thoughts on the direction that the agency will be heading over the next few years during a recent visit to Defense Distribution Depot Yokosuka, Japan.

"Many have the impression that DLA existed only within the confines of the continental United States," said Dail, who then clarified that the impact of what DLA does goes far beyond the home front, extending throughout the Pacific and around the globe with customers in Europe, Southwest Asia, and wherever military members are serving.

He went on to say that his trip underscored the tremendous capabilities of DLA, emphasizing that they represented the power of the people that serve with the agency.

Recalling the Yokosuka distribution

center's former place as a U.S. Navy logistics enterprise, he focused on the Agency's challenge to take the people of DDYJ, now a Joint United States Military enterprise, and organizations like it around the world, and empowering them to exercise their global mission everyday.

"The Defense Logistics Agency needs to go beyond managing supplies and suppliers and become an organization that will connect those suppliers with the demands of the customer, today and in the future," said Dail.

The key, according to the general, is extending their capability out to the field where their customers operate, calling it the "nuts and bolts" of DLA's business.

He went on to highlight the importance of DDYJ's presence in Yokosuka, envisioning future opportunities to reach out and connect with the U.S. military services throughout Japan and globally, foreseeing even larger contributions over the next decade.

Dail concluded his remarks by voicing the tremendous reputation that DDYJ has with the agency back in United States and stating that



DLA Director Army Lt. Gen. Robert T. Dail, addresses the employees of Defense Distribution Depot Yokosuka, Japan.

DDYJ “stands among the top of the organizations in the distribution network.”

He concluded by thanking the workforce for what they have done to ensure the readiness of the U.S. military and for strengthening the relationship between the U.S. and Japan.

His visit served to instill even greater confidence in the organization, encouraging it to push beyond its current role toward an even greater role in support of the U.S. Military Forces around the world.

During his trip, Dail also visited other DLA activities in Hawaii, Guam, Japan, and Korea.

New system helps to streamline distribution process

Duplicate entry avoided through collaboration with Navy

By Jessica Walter, APR, DDC Command Affairs

In June, the Defense Distribution Center completed validation of a prototype system that will eliminate steps in the distribution process.

The new Material Processing Center component of DSS, the distribution and transportation system used across DDC's global distribution network, combines the functions of DSS with the Navy's asset visibility system, LCAV.

The new MPC expansion in DSS will keep distribution workers from having to enter duplicate data into the two separate systems.

“We worked very closely with the Navy to ensure the new system provided all the same data, reports, and accessibility they received from LCAV,” said Dave Olenick, leader of the Navy support team at DDC headquarters.

The expanded version also includes a new feature that provides dual verification to ensure that each item gets to the correct Navy customer. The new system now automatically identifies the package's sorting requirements when the employee scans the shipping label. And to close out the order, the system requires the employee to scan the container in which the item is placed to verify that it is the correct one.

According to Olenick, this new capability streamlines the activities in the MPC by automating the process instead of requiring busy distribution employees to continually refer to a sheet that displays sorting location information.

The new DSS capability will be used by the personnel in the Material Processing Centers of DDC's distribution sites. The MPCs serve as sorting and staging areas for materiel destined for Navy vessels. As shipments arrive at the MPCs, they are sorted by destination and moved into the proper distribution area for each ship.

The 10-week test of the prototype was conducted at the MPC at Defense Distribution Depot Norfolk, Va., and was applied to shipments received for the USS Arleigh Burke (DDG 51) and the USS Wasp (LHD 1).

“We've seen the opportunity to gain significant efficiencies,” said DDNV MPC

and Customer Service Officer Navy Cmdr. (Select) Linda Spangler. “The test of the prototype demonstrated that we can realize improved materiel receipt accountability and automatic sortation identification, as well as increased customer asset visibility.”

Shortly after the validation of the prototype concluded, the MPC at the Norfolk distribution center began using the system for materiel destined for six more ships including the aircraft carrier USS George Washington (CVN 73).

According to Spangler, DDNV hopes to begin using the system for shipments to the other five carriers homeported in Norfolk later this year.

DDNV's MPC currently provides support to about 60 Navy vessels including aircraft carriers and other ships manned by Navy personnel or civilians.

DDC has begun rolling out additional prototypes of the MPC function of DSS to other MPCs across DDC's network including those at Defense Distribution Depots Jacksonville, Fla.; San Diego, Calif.; Puget Sound, Wash.; Pearl Harbor, Hawaii; Yokosuka, Japan (Sasebo detachment); and Guam, Marianas.

When deployed to all sites, the new function will support more than 150 Navy ships. Full implementation is expected by January 2008.

According to Olenick, the success of the project is due to the collaboration of numerous organizations including the Navy Supply Information Systems Activity, the Navy's Fleet Industrial Supply Center – Norfolk, and the Defense Logistics Agency Information Technology offices in New Cumberland, Pa., and Ogden, Utah.

“The assistance from our business partners was invaluable,” commended Olenick. “Results like these would not have been possible without their support.”



Distribution Processing Expeditor Sondra White scans parcels in the Material Processing Center at Defense Distribution Depot Norfolk, Va., as DDC Commander Army Brig. Gen. Lynn Collyar observes. The DDNV Material Processing Center was the first to validate the prototype system that combines the functions of DDC's distribution and transportation system with the Navy's asset visibility system.

DDC celebrates Earth Day all around the globe

By Jessica Walter, APR, DDC Command Affairs

The Defense Distribution Center celebrated Earth Day all around the world as many of DDC's 26 distribution sites participated in events to protect the environment in April.

At Defense Distribution Depot Richmond, Va., a site that specializes in the storage and distribution of hazardous materials, the employees planted three trees outside the hazmat warehouse. "It's a tradition here at DDRV," said Jerri Taylor, DDRV director. "We plan to keep planting crape myrtles all the way up the street."

The workforce at Defense Distribution Depot Europe in Gernersheim, Germany, participated in an entire week of green activities like bike to work day, pollution prevention information day, and a landscape conservation day.

From Cherry Point, N.C., to Sigonella, Italy, and from Puget Sound, Wash., to Jacksonville, Fla., and Tobyhanna, Pa., hundreds of employees rolled up their sleeves to help remove trash and debris from local parks, roads and waterways.

Employees at Defense Distribution Depot Pearl Harbor, Hawaii, perked up a local park while workers at Defense Distribution Depot Susquehanna, Pa., donned bright orange vests as they removed trash and debris from around the New Cumberland installation as part of the Pennsylvania Adopt-a-Highway program.

"Protecting the environment is a top priority for DDC, and we're very fortunate to have such a committed workforce that supports those efforts all around the globe," said Michael Dobbs, chief of DDC's Environmental, Safety and Occupational Health office.

Numerous activities available to Defense Distribution Depot Warner Robins, Ga., personnel in recognition of Earth Day included bird watching, trail beautification, recycling events, and the opening of a new outdoor gardening center at the base exchange.

Additional events to recognize Earth Day at DDC sites included programs

focusing on prevention and pollution at Defense Distribution Depots Anniston, Ala., San Joaquin, Calif., Albany, Ga., and Norfolk, Va., and a creek cleanup and science fest at Defense Distribution Depot Oklahoma City, Okla.



Planting crepe myrtle trees is a tradition at Defense Distribution Depot Richmond, Va.



Employees from Defense Distribution Depot Sigonella, Italy, pitch in to remove trash from a nearby road.

DDRV serves as testing ground for new chemical detection system

Equipment monitors air for dangerous fumes

By Jessica Walter, APR, DDC Command Affairs

A warehouse storing hazardous material at Defense Distribution Depot Richmond, Va., has become the testing site for a remote chemical sensing technology.

The new system, developed by Avir based in Charlottesville, Va., has been installed at the packaging point for chemicals stored at DDRV. The device uses an infrared beam to detect changes in chemical levels.

"DDRV provides a test bed for the sensor in a realistic, industrial type environment," noted Avir Vice President for Research and Development Keith Holland. "We greatly appreciate DDRV's willingness to allow such a test to occur."

DDRV already has an air exchange system that removes vapors, and if fumes rise above acceptable levels the chemical sensing system sends an alert to the fire department on DDRV's host installation, Defense Supply Center Richmond.

"We're very proud to do our part in the development of technology that not only protects our employees, but also has the potential to protect so many others," said DDRV Director Jerri Taylor.

According to Dave Van Pernis, staff director for installation management for Defense Logistics Agency enterprise support, "This warehouse demonstration installation could be instrumental toward future applications." He noted uses such as perimeter security and enhancing protection of administrative buildings.

Other possible uses of the technology include chemical detection at mass transit points, schools, sporting events, political rallies and other locations where public safety is a concern.



The chemical sensor, mounted on the wall near the top of the ladder, analyzes the air for dangerous fumes. Right to left, AVIR personnel Roger Reynolds, Dr. Gabriel Laufer, Dr. Keith Holland, and DDRV Safety/Security Specialist Guy Simmons.

Training prepares reservists for deployment

By Jose Abreu, DDC Reserve Mobilization Office

Training people to be Defense Logistics Agency Contingency Support Team, or DCST, personnel is essential to mission success.

The Defense Distribution Center Reserve and Mobilization Office assembled a comprehensive pre-deployment training package to give participants an overview of their pending assignment and the opportunity to practice the skills they will use while deployed.

"I believe it is most important to assure that these reservists, some who have never worked full-time in logistics, receive the most beneficial training to help them better understand the process and the environment they are about to endure," said Navy Store Keeper 2nd Class Donnie Thompson. "I believe this training better prepares them and puts their minds at ease by just knowing the type of job they will be doing downrange."

Thompson, the instructor of the newly created DDC DCST pre-deployment training, is a veteran of two tours to Iraq, where he served as a DCST member. During his first tour he served as the contracting officer representative for hazardous waste and during his second tour he served as the DLA customer support representative for the U.S. Army's 4th Infantry Division.

DLA Contingency Support Teams are DLA personnel who are embedded with the war fighter. Their mission is to provide wholesale logistical support for all U.S. and Coalition forces in the region.

Store Keeper Chiefs Carl Anderson and Kurt Parent and Store Keeper 1st Class Ted Stradford recently attended the course. The three Naval reservists will soon be deployed to support to Iraq or Kuwait to support war fighters in the region and the training helped prepare them.

The training introduced the trio to DLA and the Defense Distribution

Center, provided an overview of Army Logistics, including the requisition order number and document order number process, a look at live requests for damaged or inoperable vehicle in Iraq and Afghanistan, and a refresher on the supply tools used in theater to expedite and track critical high priority requisitions to the war fighter. Effectively managing the reports about damaged vehicles is important because quicker the parts are delivered to the customer, the sooner those vehicles can get back into the fight.

"It was great to learn about what to expect getting into theater and how to prepare for pre-deployment and deployment," Parent said.

Anderson, Parent and Stradford also got to meet the staff of the DDC Reserve and Mobilization Office—the people they will contact if they have any concerns or issues while they are deployed. Stradford was especially appreciative of that support.

"This will certainly assist and arm personnel headed down range," he said. "The overall (training) was very good and most helpful."

Thompson is a DDC Reservist with the A106 Detachment, the DDC's dedicated reserve unit, and is on his third activation which began in October 2006. This time he will serve his entire activation with



Navy Store Keeper 2nd Class Donnie Thompson, center, trains activated reservists on their responsibilities as Defense Logistics Agency Contingency Support Team, or DCST, members. The training prepares DCST personnel for deployments to Iraq and Kuwait.

the DDC headquarters training activated reservists. In addition to preparing personnel for deployment, he coordinates workloads with various distribution centers and plans annual training and inactive duty training for DDC's 181 reservists. He also maintains contact with those reservists who are deployed.

Anyone interested in participating in a contingency mission can contact the Defense Distribution Center Reserve and Mobilization Office at 717-770-6166 or by e-mail at DDC.Mobilization@dla.mil. Committed and enthusiastic civilians, reservists or active duty military will be well trained and ready to deploy around the world.

Reservists commended by DDRV for support

By Jessica Walter, APR, DDC Command Affairs

Navy reservists from Defense Distribution Center Reserve Unit Detachment A-106 out of New Cumberland, Pa., recently assisted Defense Distribution Depot Richmond, Va., with A-76 preparation efforts.

The group of reservists helped to relocate tens of thousands of items, including hazardous material, closer to shipping areas so it could be issued more rapidly.

They also sorted and labeled stock so it could be placed on the shelf and ready for issue to the war fighter.

"They finished a job in two weeks that would otherwise take months to complete," said DDRV Site Manager Steve Thien.

Thien was also impressed with the crew's expertise and efficiency. "They were so capable and skilled – as if they had been working here for years."

The reservists from A-106 are no strangers to distribution operations. Their drills are typically held at Defense Distribution Depot Susquehanna, Pa., in New Cumberland, Pa., the largest distribution center in the Department of Defense.

"They were really a great group and made a significant contribution to our efforts to prepare for the A-76 decision," praised DDRV Director Jerri Taylor.

The A-76 process includes a competition

that determines the best value for the taxpayer by examining the benefits of retaining distribution mission work in-house or contracting the work out to a private sector source.

Thanks to the reservists from A-106, the distribution center will be in great shape no matter who takes over operations.

DDRV has been through A-76 in the past, competing in the second round of A-76 in 1999. At that time, the government's proposal for operations, called the "most efficient organization," came out on top when the contract was awarded in 2002.

The results of the current study are scheduled to be announced Aug. 17.



Navy reservists from Defense Distribution Center Detachment A-106 with employees of Defense Distribution Depot Richmond, Va. The reservists assisted DDRV with a re-warehousing project.

Deputy's view of DDSP's mission

Ed Visker, deputy commander, Defense Distribution Depot Susquehanna, Pa., spoke recently to staff at the Defense Distribution Center headquarters. "Our goal is to be the best distribution center in DDC, not just the fastest. We also want to be the safest and have the best environment for our employees."

DDSP is the largest of the 26 distribution centers DDC manages.

Situated at a transportation hub, DDSP is fortunate, Visker said, that "the Army got it right back in 1917 when it bought this land and built the New Cumberland Army Depot." DDSP is located in South Central Pennsylvania and is less than a one-day truck drive from more than 75 percent of the American population.

DDSP processes on average more than 650,000 issues each month. In fiscal year 2006, DDSP shipped more than \$10 billion worth of product to America's war fighters and peacekeepers around the world. All this work adds up to an economic impact to the local area of more than \$300 million annually.

DDSP's operations span the distribution process from picking,

packing, shipping and storage to set assembly, Visker said. For example, members of the DDSP medical team build everything from first aid kits to operating rooms.

According to Visker, improving the DDSP culture is an important part of maintaining the massive operation. Recent employee surveys showed concerns with communications, leadership, and teamwork. To address these concerns, DDSP, and most of DDC, have added more scrutiny to the way they hire supervisors and now require each supervisor to attend a leadership academy.

For the operation to survive, it must also seek continuous improvement, Visker said. To that end, DDSP has adopted many Lean principles (a program for continuous process improvement), and the DDSP workforce has embraced the opportunities to share their knowledge and suggestions. Visker said this is leading DDSP to quality through standardization.

Visker served as the Chief of Staff at DDC headquarters prior to becoming DDSP's deputy commander in 2006. He also commanded two of DDC's distribution centers, Defense Distribution Depots San Joaquin, Calif., and Anniston, Ala.



According to Defense Distribution Depot Susquehanna, Pa., Deputy Commander Ed Visker, the Army made a wise decision in 1917 when it purchased the property currently occupied by DDSP. The location allows access to more than 75 percent of the American population within a one-day drive.



Today, Defense Distribution Depot Susquehanna, Pa., is the largest distribution center in the Department of Defense.

Rodriguez assumes command of DDJC

By Annette Silva, DDJC Public Affairs

Army Brig. Gen. Lynn A. Collyar, Defense Distribution Center commander, welcomed Army Col. David Rodriguez back into the DDC family during a morning Change of Command ceremony at Defense Distribution Depot San Joaquin, Calif., June 26.

Rodriguez is not a new face at DDC. He previously commanded Defense Distribution Depot Tobyhanna, Pa., and served a tour at Defense Distribution Depot Susquehanna, Pa.

"I can't think of anyone more capable or qualified to take this command and keep the momentum of continuous improvement," remarked Collyar during his speech. "You are being entrusted to lead a great team. I know the men and women of DDJC will continue to perform with dedication and excellence for you."

Collyar thanked outgoing DDJC Commander Army Col. J. Douglas Serrano for a job well done and talked about the numerous achievements under his command and his superb role as a leader.

"Under Doug's leadership, DDJC has achieved notable recognition," said Collyar.

He went on to talk about DDJC receiving the Commander-in-Chief's Installation Excellence Award and the California Awards for Performance Excellence's Gold and Silver Eureka Awards, and being chosen to compete for the Malcolm Baldrige National Quality Award.

"I commend you for your leadership," Collyar said. "Your character and contributions will be missed."

Upon assumption of command, Rodriguez gave a short speech to the employees of DDJC.

"I am excited about the opportunity I have been given to command an organization with such a great reputation," said Rodriguez. "I am equally excited about teaming up with you, the DDJC workforce, to seize the many opportunities that lay ahead of us and to confront and overcome challenges together."

"I know that I will not be disappointed, and that you will all meet my expectations," he continued. "I just hope that as your commander, that I will meet yours."

After turning over command to Rodriguez, a retirement ceremony was held to celebrate Serrano's 27 years of faithful and honorable service to his country.

Retired Army Maj. Gen. Daniel Mongeon was the guest speaker for Serrano's retirement.

"You have every right to be extremely proud of your accomplishments," said Mongeon. "I can also tell you that previous organizations have benefited from your leadership whether it was for supply excellence, transportation excellence, dining facility excellence, or safety excellence – your superb leadership and management skills helped organizations achieve outstanding results. You have always set the bar high and your three-year tour at DDJC was not different."

Mongeon went on to talk about how proud he was that DDJC was named by the Department of Defense as one of four applicants forwarded for the prestigious Malcolm Baldrige National Quality Award.

Upon completion of his remarks, Mongeon said, "Thank you for being a great soldier. Thank you for your focus on mission

and thank you for your leadership and dedication to our civilian workforce and to our soldiers, sailors, airmen, and Marines. They are your legacy. This chapter of your life is over and a new chapter for you and your family begins. I welcome you to the Army Retired Rolls."

Serrano took the stage to deliver his last remarks before a standing room only crowd directing his comments to the DDJC workforce.

"These people here, while standing on the shoulders of those who have gone before them, the men and women of today's DDJC have remained focused on our vision - to be the DOD distribution center of excellence," said Serrano. "For over 60 years, this installation

has never failed the American war fighter, and it never will.

"Now my successor is in command, and so I can take my place among the retired ranks. Godspeed to all of you as our nation takes the fight to the barbarians, know full well that you've got their backs," continued Serrano. "I'd ask that you occasionally glance to the far sidelines or the back of the room, that will be me over there, I'll be smiling and nodding, and then whispering in the background, and cheering you on with a quiet 'Hooah!' in recognition of your quiet excellence."



Defense Distribution Depot San Joaquin's new Commander Army Col. David Rodriguez, right, passes the organizational colors to Army Sgt. 1st Class Jose Rosario during the Change of Command ceremony. (Glenn Moore/The Tracy Press)

Piburn takes the helm at San Diego as Jacunski retires

Jacunski recounts the historic events of an exciting Naval career

By Stacy L. Umstead, DDC Command Affairs

Navy Capt. James Piburn assumed command of Defense Distribution Depot San Diego, Calif., in an official ceremony held July 6 as Navy Capt. Walt Jacunski relinquished command, then retired.

Presiding over the ceremony was Army Brig. Gen. Lynn Collyar, commander of the Defense Distribution Center.

During his remarks, Collyar expressed his admiration for one of the Navy's finest, "When I first arrived at the DDC, there were two people that I would usually call to ask for advice. Walt was one of them."

Collyar continued, "Walt used his extensive experiences, out-of-the-box thinking, and dynamic personality to take the Defense Distribution Depot San Diego, Calif., and DDC, into the future."

According to Collyar, Jacunski meticulously and flawlessly executed the highly complex contract transition to a new service provider at DDDC, ensuring a seamless turnover of all center functions between contractors. "Walt worked closely with our logistics partners ensuring that the focus was, and is continually, on the customer," said Collyar.

Collyar then presented Jacunski with his certificate officially retiring him from the United States Navy.

"As I look back and reflect on my career, it was clear that my recruiter was right – it certainly has been an adventure and I did get to see a lot of the world," said Jacunski.

Jacunski recounted memories of Operation Desert Storm. "As the first strikes were being launched, I stood there

stunned and in awe of all that was going on around me. Bombs being loaded, jets being positioned, red shirts, yellow shirts, white and purple shirts, a kaleidoscope of color with activity everywhere.

"It truly was something to behold. I stood there with sea bag in hand watching as history was made. You'd be hard-pressed to find a more exciting occupation!"

During the symbolic passing of the flag, Jacunski relinquished command of DDDC

School in Newport, R.I., in May 1984. He earned a master's degree in Material Logistics and Systems Inventory Management from the Naval Postgraduate School in Monterey, Calif., in 1994, and is a 2006 graduate of the Columbia University Senior Executive Program.

His sea tours include Supply Officer, USS Guardfish; Supply Officer, USS Pollack; Material/HAZMAT Officer and Stock Control Officer, USS Ranger; and Officer in Charge, Military Detachment, USNS San Jose.

Piburn's shore tours have included Customer Service Officer/Fleet Support Officer, Naval Submarine Base New London, Conn.; Weapons Systems Officer and Repair Officer, Naval Inventory Control Point, Mechanicsburg, Pa.; Freight Terminal/Storage Director and Business Officer, Fleet and Industrial Supply Center, Yokosuka, Japan; Deputy for Submarine Supply Policy and Operations on Staff, Commander Submarine Force, U.S. Atlantic Fleet, Norfolk, Va.; and Navy/Marine Corps Team Leader for National Inventory Management Strategy and Navy National Account Manager, Headquarters, Defense Logistics Agency.

He is qualified as a Submarine Supply Officer, Surface Warfare Supply Corps Officer, and Naval Aviation Supply Officer. Piburn is a member of the Acquisition Professional Community and is a Certified Professional Logistician.



Navy Capt. Jim Piburn, holding the organization's colors, accepts responsibility for command of Defense Distribution Depot San Diego, Calif.

to a long-time friend. During their careers, it was the third time Piburn had relieved Jacunski.

Piburn graduated from San Diego State University in 1980 with a bachelor of science degree in Accounting. He received his commission through Officer Candidate

What is the secret to great teamwork?

As part of DDC's continuing focus on improving climate and culture across the organization, the staff of the DDC Review asked employees for the secrets to great teamwork. Here is what our employees had to say.

The secret to great teamwork is respect. Not only is it the "secret," it is the foundation of any truly effective, highly functioning team. Having respect for others and their input shows that you recognize they have value. Bottom line: respect can make the difference between highly successful or merely mediocre teamwork. As Aretha Franklin sang, "R.E.S.P.E.C.T!"

*Teresa Lowry, DDKS
General Supply Specialist*

A TEAM is a group of people

Thinking
Everyone (else's) _____
Also
Matters

Not just my own.
The unavoidable result is
TEAMWORK!
*Wayne Varnell, DDCT
Packer*

Having the back up and a lot of
support from the Commander and
Deputy, as I have here at DDOO.
*Albert Thomas, DDOO
Safety Officer*

The secret to great TEAMWORK has to
be a group of positive people performing
and sharing together collective
comprehensive, and cogitations, with
high regard for great expectations
towards getting a task done!
*Frennis Salley, DDNV
Materials Examiner and Identifier*

Workforce praised at DDNV change of command ceremony

Capt. John Qua relinquished command to Capt. Brad Bellis before retiring

By Jessica Walter, APR, DDC Command Affairs

The successes of the employees at Defense Distribution Depot Norfolk, Va., were the focus of remarks delivered at the change of command ceremony June 15 on Naval Station Norfolk as Navy Supply Corps Capt. John F. Qua relinquished command to Navy Supply Corps Capt. Brad A. Bellis.

"Your efforts and accomplishments are a huge testament to Capt. John Qua and to each of you individually," commended DDC Commander Army Brig. Gen. Lynn A. Collyar. "You directly contribute to DDC's many successes by ensuring the right item gets to the right people at the right time."

Even with a streamlined workforce, DDNV employees have increased efficiency by 19 percent, reduced processing time by 65 percent, and achieved all Department of Defense inventory accuracy and safety goals over the past two years.

"You do it without glory, but with a dedication to supporting our war fighters that is nothing short of outstanding," Collyar continued. "On behalf of those war fighters, I thank you for what you do."

Under Qua's leadership, DDNV has become an innovative distribution site that regularly receives praise for providing world-class support to the men and women of America's military in Norfolk and around the world, Collyar said.

During the ceremony, Qua retired from the U.S. Navy with more than 26 years of service, but he wasn't ready to sail off into the sunset until he addressed his workforce once more.

"What you do, your noble mission, reduces risk for America's war fighters who put it all on the line for us," said Qua.

Ecstatic with their performance, he challenged them to become even better.



Navy Supply Corps Capt. John F. Qua, left, relinquishes command by passing the Defense Distribution Center flag to DDC Commander Brig. Gen. Lynn A. Collyar; center. Collyar then passed the flag to Navy Supply Corps Capt. Brad A. Bellis, right, charging him with command of Defense Distribution Depot Norfolk, Va. Praise for the DDNV workforce was a common theme among the speeches delivered during the ceremony.

“We need to reach a level of service and support for our customers that turns them from merely satisfied customers into raving fans.”

Bellis, who will now take the helm at DDNV, joins the Defense Distribution Center team after serving as the Director of Subsistence Operations at Defense Supply Center Philadelphia. He has also commanded Defense Energy Support Center Pacific and served at the Pentagon and at Naval Inventory Control Point Philadelphia.

In direct support of Operation Iraqi Freedom, he took the USS Saipan to war and led a special team under U.S. Central Command whose mission was to oversee

“We need to reach a level of service and support for our customers that turns them from merely satisfied customers into raving fans.”

fuel importation contracts to ensure the availability of fuel stocks during the establishment of Iraq’s new interim government.

Both a teacher and a scholar, Bellis holds a bachelor’s degree in Marine Engineering, a Master of Business Administration degree in Decision and Information Sciences, and has been an instructor at the U.S. Naval Academy.

Collyar addressed Bellis: “Brad, time and again you have proven your selfless commitment and caring leadership. You bring a wealth of experience and skill to DDNV.”

DDNV provides standard and specialized distribution services to military serving on ships as well as at major Navy industrial activities and shore establishments. Additionally, DDNV

supports local Army and Air Force customers.

To serve their diverse customer base, DDNV’s inventory, valued at nearly \$4 billion, includes more than 250,000 items – everything from medical supplies and repair parts to night vision goggles and submarine tracking equipment.

Through the talents of nearly 300 employees, DDNV processes more than 600,000 transactions each year.

Navy Cmdr. John Palmer assumes command of DDMA

By Polly Charbonneau, DDC Command Affairs

Navy Cmdr. John Pearson relinquished command of Defense Distribution Mapping Activity, or DDMA, to Navy Cmdr. John Palmer, both Supply Corps Officers, June 13.

The ceremony was officiated by Defense Distribution Center Commander Army Brig. Gen. Lynn Collyar and held at DDMA’s Richmond, Va., headquarters.

DDMA is responsible for the worldwide physical distribution of all maps, charts, and other geodetic material produced by the National Geospatial-Intelligence Agency, as well as those produced by other government agencies. The primary distribution facility is located in Richmond, Va.

Pearson commanded DDMA since January 2004. During that time, Pearson led DDMA to process more than 3.6 million lines.

“To the employees of Defense Distribution Mapping Activity; your hard work, teamwork and commitment are a testament to John Pearson and to each of you individually,” said Collyar.

“Under John Pearson’s leadership, Mapping had “green” performance 41 of 42 months,” Collyar said. “During the last three years, DDMA has reduced footprint wherever it could. DDMA achieved inventory accuracy goals for two consecutive years.”

For his efforts at DDMA, Pearson was awarded the Defense Superior Service medal.

It starts with great co-workers to have great teamwork. Being able to work with great co-workers and being flexible to learn, listen, and to understand each other starts the path of great teamwork. Respecting each other for who we are and what we can offer daily at work.

*George Gropsorean, DDMA
Materials Handler Leader*

No one thing (job, person) is greater than another. We are all spokes in a wheel and to keep the wheel turning we must all work together

*Barbara J. Jones, DDOO
Distribution Facilities Specialist*

Teamwork is the ability to work together toward a common vision through sharing information and ideas, empowering others and developing trust. The energy produced, allows common people to attain uncommon results.

*Johnny Akines, DDKS
Supply Specialist*

People first with vision on quality of life initiatives; communication, commitment, and compromise with mission focus on supporting the Warfighter, customer, and team players.

*Edward K. Naki, DDKS TCSP
Traffic Management Specialist*

A great team should be made up of flexible, multi-talented, cross-trained individuals who have clearly defined roles and responsibilities, are productive and cooperative, and have a sense of purpose with a common goal to achieve. I always think back to a “teaming” photo I had hanging on my wall of a row team slicing across the water. As a supervisor, I would use this photo to convey teaming efforts. My favorite saying is “having everyone pulling on the oars with the same intensity.”

*Bobby Bryant, DDJF
Accountable Officer*

The secret to great teamwork is working together in order to accomplish mission success, being there for one another during difficult times, stepping up to the plate and taking time to learn as much as you can about your job, then sharing it with others by offering training. That will lead you to mission success.

*April Dublin, DDKS TCSP
Administrative Support Specialist*

Respect each other, sharing your knowledge, having an open mind to others ideas and really listening, providing constructive criticism (not destructive criticism) and having no secrets.

*Valerie Hall, DDKS
Administrative Support Assistant*

The secret to a great team is no secret, it's open and direct communication, mutual support and respect, highly ethical conduct, a commitment to customer focus along with quality, trusting relationships with complete integrity.

*Kanti Patel, DDKS TCSP
Supply Specialist*

1. Replace "I" with "We" when discussing group issues.
2. Know each team member's strengths and weaknesses.
3. Demonstrate each member's value to the team.
4. Encourage participation.
5. Encourage good listening techniques.
6. Give constructive feedback.
7. Have established team goals and ensure they are understood.
8. Each member should be equally committed to a common purpose.
9. Have an inspiring leader, one who can guide the members.

*Graddie Robinson, DDOO
Security Specialist*



After reading his orders, Navy Cmdr. John Pearson salutes Army Brig. Gen. Lynn A. Collyar and announces he has been relieved.

Palmer's previous assignments include Operation Desert Shield and Desert Storm, Operation Noble Eagle, Operation Enduring Freedom, and Joint Task Force Katrina. He was also assigned to Naval Supply Systems Command, as well as Naval Air Systems Command, and Defense Supply Center Richmond, and the Navy Supply Corps School.

As part of its worldwide responsibility, DDMA operates nine manned satellite facilities around the globe. These

Map Support Offices, or MSOs, are geographically located to provide responsive distribution support to unified and major theater commanders, within their area of responsibility and at designated local area installations, in support of peacetime and crisis contingency operations.

DDMA was established in January 1999 as part of the overall transfer of distribution services for map products to DLA.



Leadership

includes developing employees,
motivating your team, and
providing *direction*

DDPH welcomes a neighbor into their *ohana*

By Navy Lt. Cmdr. Jimmy Finley, DDPH

On a typical day, mechanized conveyor lines shuttle bins full of parts and supplies through several warehouses and high across vehicular roadway crossovers. Skilled workers fill, sort and direct the materiel to final destinations across Oahu.

The scene is repeated hundreds, sometimes thousands, of times a day, as Defense Distribution Depot Pearl Harbor, Hawaii, provides the necessary supplies to all Oahu-based war fighters.

As the main supplier for the island, DDPH supply arteries are literally the life-sustaining mechanism that ensures materiel and mission readiness for all branches of service based in Hawaii. Services are provided come rain, shine or Change of Command.

And business went on as usual despite a brief break for the DDPH *ohana* to bid a fond farewell to one of their own while welcoming a neighbor from a partner site to the fold during a change of command ceremony July 3.

But the scenery wasn't any less impressive. Overlooking the historic USS Arizona Memorial and the majestic USS Missouri, Navy Cmdr. Joe Vitelli, commanding officer of DDPH, was relieved by Navy Cmdr. Scott Smith of the nearby Fleet Industrial Supply Center - Pearl Harbor.

Collyar commended Vitelli for his unfaltering support to the men and women of America's military. "From reshaping the distribution process by eliminating unnecessary steps to dramatically improving the inventory accuracy rate to the best in the history of DDPH, Joe has fostered a culture that promotes trust, teamwork, safety, excellence, and a commitment to the war fighter."

Even with a streamlined workforce, Vitelli and his team were able to surpass all Defense Logistics Agency performance standards and generate an annual labor cost savings of one million dollars.

Under Vitelli's leadership, DDPH also became a hub

for joint logistics on Oahu. By partnering with other Department of Defense organizations, he assisted in implementing a Joint Regional Inventory Material Management Center. The initiative focuses on streamlining the flow of materiel through the Department of Defense supply chain so war fighters can get the supplies they need as quickly as possible.

Collyar challenged Smith and the employees of DDPH to continue to uphold the high customer service standards for which DDPH has become well known.

According to Collyar, Smith's past assignments have prepared him well. "Scott, you bring a wealth of experience and skill to DDPH. That is vital, as you are being entrusted to lead a great team of men and women with a very critical mission."

Smith is a Pennsylvania State University graduate and has

served aboard the USS Shiloh as a Supply Corps Officer. He also served as a Fuel Intern at the Fleet Industrial Supply Center in Oakland, Calif.; Naval Support Facility in Diego Garcia; and the Navy International Logistics Control Office in Philadelphia, Pa..

In November 1996, Smith was selected to be the Aide to the Commander, Naval Inventory Control Point where he served as the Executive Assistant to then Navy Rear Adm. Keith W. Lippert who later became the director of the Defense Logistics Agency and Navy Rear Adm. Raymond Archer, III who became DLA's vice director.

Smith subsequently served aboard the USS The Sullivans before reporting to the Commander, Pacific Fleet in Pearl Harbor, Hawaii. Smith then transferred to Fleet and Industrial Supply Center Pearl Harbor where he served as the director of the Supply Management Department.



Symbolizing the relinquishment and assumption of command of Defense Distribution Depot Pearl Harbor, Hawaii, Navy Cmdr. Joe Vitelli, left, passes the Defense Distribution Center flag to Army Brig. Gen. Lynn Collyar, center, who then passes it to Navy Cmdr. Scott Smith, right, DDPH's new commander.

Navy Cmdr. Al Swain assumes command of DDGM

Cmdr. Nash moves to new position at FISC, Norfolk

By Stacy L. Umstead, DDC Command Affairs

Navy Cmdr. Alvin Swain assumed command of the Defense Distribution Depot Guam, Marianas, in an official ceremony May 25. Army Brig. Gen. Lynn Collyar, Commander of the Defense Distribution Center headquarters, presided over the ceremony. Relinquishing command of DDGM was Navy Cmdr. William Nash.

During his opening remarks, Collyar gave accolades to Nash and his DDGM team blended of military, civil service and logistics partner Eagle Support Services. "The accomplishments of DDGM during Bill's tenure are impressive, to put it mildly. His professional skill, leadership and ceaseless efforts were crucial to the successful standup of DDGM."

Collyar continued, "DDGM's tenacious efforts to improve inventory performance, accuracy, and customer support, resulted in improved cargo velocity, enhanced asset visibility, and increased time-definite delivery of cargo to the war fighter. Together, you have laid a solid foundation for continued success in the years to come."

During his tenure, Nash forged partnerships with all Guam customers and worked extensively with Commander, Naval Forces Marianas, Andersen Air Force Base, Office of Secretary of Defense Deputy under Secretary of Defense, and local Guam customers in direct support of the Joint Region Marianas Executive Committee in order to develop a plan for a single joint distribution network for all Department of Defense components on Guam, with DDGM as the system process owner. Nash's next assignment will be with the Fleet Industrial Supply Center in Norfolk, Va.

Swain, DDGM's new commander, is a native of Fayetteville, N.C., and enlisted in the Navy in June 1981 as a Seaman Recruit. In 1991, he was commissioned through the Limited Duty Officer Program



DDC commander Army Brig. Gen. Lynn Collyar charges Navy Cmdr. Al Swain with responsibility of command of Defense Distribution Depot Guam, Marianas, by passing him the organization flag.

as an Ensign in the Navy Supply Corps. Prior to his commission, he held the permanent grade of Chief Petty Officer. He holds a bachelor's degree in Business Administration from University of Phoenix and a master's degree in National Security and Strategic Studies from the Naval War College in Newport, R.I.

Swain comes to DDGM after having served as the Academic Director, Navy Supply Corps School, Athens, Ga.

Swain's sea duty assignments include USS Ranger, USS Acadia, USNS Sirius, Stock Control/Material Officer onboard USS Okinawa, Stock Control/Material Officer onboard USS New Orleans, Readiness Officer onboard USS Belleauwood, and Supply Officer onboard USS Vincennes.

Swain served in the Navy Stock Fund Division of the Commander Naval Surface Force, U.S. Pacific Fleet; as Director Combat Logistics Division and Supply Management Inspector for Commander, Naval Surface Force, U.S. Pacific Fleet; as Combat Logistics Force Officer and Logistics Planner for Commander, Logistics Group Western Pacific/CTF 73 in Singapore.

His personal awards include the Navy Commendation Medal (nine awards), Navy and Marine Corps Achievement Medal (three awards) and various unit commendations. He is qualified as a Naval Aviation Supply Corps Officer and as a Surface Warfare Supply Corps Officer.

New commander at DDYJ

DDC bids farewell to Cmdr. Will Clarke and welcomes Cmdr. Paul Bourgeois

By Stacy L. Umstead, DDC Command Affairs

Women in kimonos presented gifts bidding farewell and welcoming new faces.

It was change of command time at the Defense Distribution Depot Yokosuka, Japan. In a ceremony held May 23, Navy Cmdr. Will Clarke handed the reins of DDYJ to Cmdr. Paul Bourgeois.

During the ceremony, Army Brig. Gen. Lynn Collyar, Commander for the Defense Distribution Center, outlined the accomplishments of Clarke and the DDYJ team, "Clarke led DDYJ in managing over \$500 million in critical repair parts and supplies resulting in almost \$1 million work of requisitions to local and transiting warships in the Seventh Fleet and over 100 Defense Department industrial shore activities and military bases throughout Japan, Singapore, Diego Garcia and the Middle East."

Clarke's next assignment will be as the Chief, O&M Budget, J05 with the United States Pacific Command, Camp Smith, Hawaii.

Collyar welcomed Bourgeois and provided a little background on the Bourgeois family Naval legacy, "Paul is a third generation Naval officer. His father spent 30 years as a Naval Dental Officer. His grandfather is a retired Rear Admiral and spent 33 years as a Naval Supply Officer. Just in the Bourgeois family alone there is over 81 years of Naval experience!"

As Bourgeois assumed command of his new team, he emphasized his commitment to the DDYJ mission, "I look forward to building on the foundation Cmdr. Clarke has turned over. I look forward to working closely with the Fleet Industrial Supply Center, the Japanese Maritime Self Defense Forces, fellow commanders afloat and ashore and fellow supply officers. It is through your help and the hard work and dedication of the DDYJ team that we all will succeed."

Bourgeois was born in Cavite City, Luzon, Republic of the Philippines. He is a 1985 Graduate of Ledyard High School in Ledyard, Connecticut, a 1989 graduate of



DDC Commander Army Brig. Gen. Lynn Collyar passes the organizational flag to Navy Cmdr. Paul Bourgeois to symbolize the passage of authority for the command of DDYJ.

Saint Joseph's University in Philadelphia, Pa., where he received a bachelor of science degree in Financial Management and a 2002 graduate of the Naval Postgraduate School in Monterey, Calif., where he received his master's degree in Systems Management (Financial Management).

Bourgeois was commissioned from the Officer Candidate School in Newport, R.I., in 1989 and completed the Basic Qualification Course at the Naval Supply School Athens, Ga. in 1990. His first tour was onboard USS Kittyhawk where he was the Wardroom Officer and Sales Officer. A Naval Acquisition Contracting Officer shore tour at Naval Regional Contracting Center Philadelphia, Pa., followed before he was assigned as the Supply Officer onboard the USS Michigan. After Michigan Gold, he was assigned to the Military Traffic Management Command Oakland, Calif., as the Chief of the Freight Traffic Division. He then reported to the Fleet and Industrial Supply Center/Shore Intermediate Maintenance Activity site San Diego, Calif., as the Assistant Supply Officer.

Following SIMA, he attended the Naval Postgraduate School where he distinguished himself as a Conrad Scholar for Excellence in Financial Management. After NPS, he was the Supply Officer onboard the Sixth Fleet Flagship USS LaSalle in Gaeta, Italy. Upon reporting to the Naval Air Systems Command in Patuxent River, Md., he assumed duties as the lead Business and Financial Management position for the Program Management, Air 261 responsible for the CH/MH-53 helicopters. His most recent

assignment was as the deputy BFM for PMA-290 responsible for the P-3, EP-3, S-3 and the P-8A Multi-Mission Maritime Aircraft (MMA) programs.

Bourgeois' personal decorations include the Meritorious Service Medal with one gold star, the Navy Commendation Medal with four gold stars, and the Navy Achievement Medal with two gold stars. He is a qualified Surface Warfare Supply Corps Officer, Submarine Warfare Supply Corps Officer, and is a member of the Navy Acquisition Professional Community.

DDYJ embraces team building

By Navy Storekeeper Ivy Cristobal, DDYJ Public Affairs

Defense Distribution Depot Yokosuka, Japan, recently held a High Performance Team-building Workshop.

Enlisting the help of team-building experts, 34 members of the DDYJ management team, along with the newly established DDYJ Climate Culture Advisory Group, got their first opportunity to learn team-building concepts.

Workshop participants took part in an on-line assessment that was used to determine why it was easier to lead, connect, and communicate with some people than others.

Using this insight, the participants developed synergy within the team structure by allowing those with differing views to build on others' strengths and

weaknesses. "Where one individual is strong in logic or organizational skills, another individual may have strength in interpersonal or long-term visionary skills," said Tanya Maclay, DDYJ Training Coordinator. "This leads to better team synergy based on valuing the diversity and decision making capability of the whole team."

With this new insight, the workshop participants were placed in small groups and given exercises that required interdependence to apply and develop strategic solutions for apparently simple situations that effect the organization.

Many of the exercises during the workshop focused on the value of diversity for the development of effective group synergy to order and identify problems and for strategic decision-making skills needed in today's ever-changing competitive environment.

Many class members felt positive about their experience. "I thought it was interesting that even though the composition of the class was multicultural, the participants had some common concerns about the environment they worked in—language barriers, communication, understanding and respecting each other's culture," said Armando Rodriguez, a material examiner and identifier at DDYJ.

Navy Cmdr. Will A. Clarke, DDYJ commander, commented further on his desire to take the organization to the next level. "There will be changes and process improvements that get established in our organization over the next 12 to 18 months

that will cement our direction for the next two to six years and beyond. Our future is bright—and will become even more so, based on our ability to be a high performing leadership team that drives results and consistently exceeds both internal and external expectations."



In this scenario, Rick Atchley, DDYJ motor vehicle support director, shows what his team has observed about the work environment and identifies obstacles and distractions from the organization's goals.

DDOO's Reiman retires after 30 years in Air Force

By Stacy L. Umstead, DDC Command Affairs

As the United States flag was given a final fold, so ended a 30-year career with the Air Force as Col. James Reiman, commander, Defense Distribution Depot Oklahoma City, Okla., retired his wings.

Presiding over the momentous ceremony was Vice Director Oklahoma City Air Logistics Center Air Force Col. Richard Matthews.

To open the ceremony, Defense Distribution Center Commander Army Brig. Gen. Lynn Collyar presented the Defense Superior Service Medal to Reiman. Under Reiman's leadership, DDOO achieved all acceptable performance levels in processing times for high priority and routine issues, receipts, stows and returns for 12 consecutive months. Reiman initiated actions that brought inventory accuracy to its highest level in three years and reduced the absolute inventory adjustment rate by \$150 million.

As part of his initiative to provide continuous improvement of customer service, Reiman introduced total package fielding, providing automated accounting of foreign military sales assets, replacing the manual tracking used previously.

Reiman's hands-on involvement and proactive safety policies allowed DDOO to receive agency recognition for a 50 percent accident reduction rate and 1.75 million man-hours worked with a lost time accident rate of less than 1 percent.

In his remarks, Matthews addressed the audience and commented on Reiman's character, "Jim is not a show horse, he didn't want to be a show horse. He's a workhorse. If you look at his 30 years, three times squadron commander, group commander, Numbered AF LG, someone who's touched transportation, munitions and supply – Jim is a 'Joint Warrior.'"

Matthews presented Reiman with his certificate of retirement and various mementos including certificates of appreciation from the Commander-In-Chief and the Director of the Defense Logistics Agency.

Making his final remarks as an Air Force Officer, Reiman thanked the many



DDC Commander Army Brig. Gen. Lynn Collyar presents the Superior Service Award to Air Force Col. Jim Reiman during Reiman's retirement ceremony celebrating his 30 years of military service.

friends, family members and employees of the Oklahoma workforce attending the ceremony. His wife Nancie received special recognition. Reiman explained how she put aside a promising career in floral design to follow him throughout his career and ended the ceremony with a sincere thanks for her dedication, "We started this trip together and now at the end, once again, it is just you and me, babe."

Experienced leader pilots team to success

By Scott Woosley, DDC Command Affairs

When the Defense Distribution Center decided to create the Deployable Distribution Center and Theater Consolidation and Shipping Point, it needed someone with experience in all areas of the distribution process to lead the staff of distribution process workers who would make up the deployable work force.

Don Hernandez, a supervisor at Defense Distribution Depot San Joaquin, Calif., fit the bill.

"Don had the experience and leadership skills we needed to be the lead supervisor for the Deployable Distribution Center," said Marc Parsons, deputy commander of the Deployable Distribution Center. "He knows the process inside and out."

His experience goes back to 1975 when a then 21-year-old Hernandez was first hired to work at San Joaquin when it was Tracy Defense Depot.

Over the years he has worked as a laborer, packer, rigger, supervisor and branch chief. Those experiences prepared him for the job of setting up, staffing and supervising a deployable distribution center. "I was honored to be chosen to do this," Hernandez said. "I think my experiences showed that I could do this and get it done right."

In fact, Hernandez had already demonstrated his ability to establish a distribution center a couple of times. He helped set up distribution centers in Bahrain in 2003 and Korea in 2005.

Hernandez led the set up of DDC's distribution center in Korea, essentially from the ground up. He started out with some buildings, equipment, staff and a plan and in a few short months had Defense Distribution Depot Korea up and functioning.

"Donnie was invaluable in helping us get DDDK activated and into initial operating capability back in February 2005," said Pete Halseth, deputy commander, DDDK.

"Donnie was able to quickly pick up Korea-specific operations and mission flow while simultaneously adapting several DDC employees from different depots and quickly molding them into an effective team. We couldn't have done it without him."

Once Hernandez had been given the job of lead supervisor for the San Joaquin Deployable Distribution Center team, he set out to put together a team of people. He wanted a good mix of experience and youth, but most importantly he wanted people who were motivated to do the job.

"I wanted to find people who didn't have any problems with deploying," Hernandez said. "The most important quality though, was a desire to do this job to support the war fighters who need the materiel we would be handling."

Once he had a team put together, Hernandez began training them. The Deployable Distribution Center deployed to exercises in June and September 2006—one month after Hernandez was named the supervisor.

That experience helped him decide what he needed to focus on when he trained his staff for the deployment to Korea that was scheduled in April and May of 2007.

He arranged for the staff to travel to

Travis Air Force Base, Calif., to learn Air Force procedures.

"The nature of the deployable center meant that we would be working with the Air Force on a regular basis," he said. "So we needed to know what their processes were."

Other training included practicing receiving procedures and visiting the consolidation and containerization point at San Joaquin to learn how to properly package and palletize materiel. Several team members also traveled to DDC headquarters at New Cumberland, Pa., to review Theater Consolidation and Shipping Point procedures.

Hernandez' experience paid off during the training too, when questions arose.

"I was able to answer just about all the questions because I had done all of this at one time or another during my career," he said.

Hernandez traveled to Korea in January 2007 for a site visit for the Node Management and Deployable Depot Advanced Concept Technology Demonstration that the Deployable Distribution Center would play a key role in. He visited the warehouse that would serve as the center of their operations, took measurements and added the information to his training plan.

"I was able to take accurate measurements and lay out the work flow we would use," Hernandez explained. "That meant everyone could walk the floor plan during training and familiarize themselves with it before we even brought everyone to Korea."

Hernandez also spent time gathering all the names and contact information of everyone he would need to work with. He contacted them all and gathered any pertinent information. He also spent time reviewing the established delivery routes that the materiel he processed would travel along. That allowed him to establish more efficient load plans for the delivery vehicles.

Hernandez' training plan and preparation had immediate impact once the team arrived in Korea. "We had allotted five days for set up," Parsons said. "They were done in three."

The warehouse began accepting shipments the Friday and Saturday before the Monday they had originally been scheduled to begin. That meant there was



Don Hernandez of Defense Distribution Depot San Joaquin, Calif., left, guides Marines on a tour of the Deployable Distribution Center operation in Korea during an exercise earlier this year. Hernandez has been critical to the success of numerous DDC initiatives.

a large amount of stock that had to be moved on Monday morning.

"We got an early start and worked a long day, but we got everything sorted, loaded and on its way," Hernandez said. "There have been some days when we were challenged with the amount of freight that we had to process, but the team pulled together and got it done."

The efficiency of Hernandez' team combined with his planning also reduced the number of trucks normally required to deliver stock, saving money. Delivery times were also reduced and in-transit visibility has been improved, which means customers can track their shipments more easily.

Several senior leaders from various organizations and commands that have an interest in the capabilities the Deployable Distribution Center brings to the table toured the operation and came away impressed.

"The TCSP is something we need to have in Korea on a permanent basis," said Brig. Gen. Kurt Stein, assistant chief of staff, logistics, headquarters, U.S. Forces Korea, who visited the Deployable Distribution Center and TCSP May 7.

Hernandez takes it all in stride. "The credit for this goes to the whole team," he said. "We had a job to do and we got it done."

Kozma selected as Support Services Chief

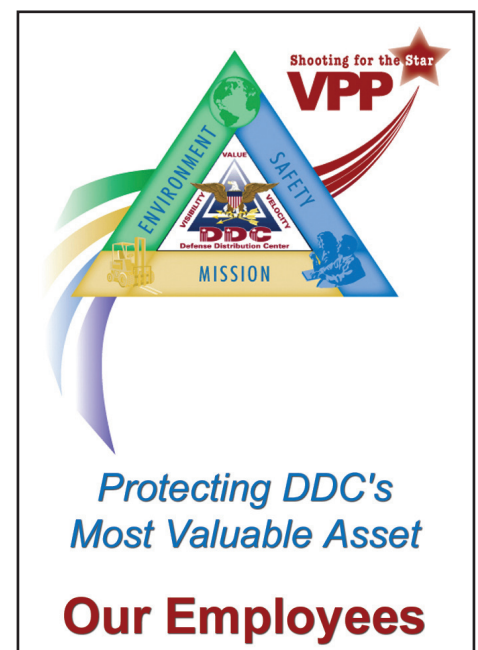
By Annette Silva, DDJC Public Affairs

Mike Kozma was selected as the Support Services Group Chief at Defense Distribution Depot San Joaquin, Calif., in April. Previously, he served as the Customer Support Representative for the Defense Logistics Agency at U.S. Fleet Forces, Norfolk, Va.

Prior to entering federal service, he retired from the U.S. Navy in 2003 as a Lt. Cmdr. in the Supply Corps. Prior to his retirement, he was serving as the Maritime Operations Chief for Defense Supply Center Columbus, Ohio.

Kozma received his commission through the Enlisted Commissioning Program and attended Ohio State University majoring in operations management and transportation logistics. Furthering his education, he received his masters of business administration from Otterbein College in Westerville, Ohio.

When asked why he chose to work for DDJC, he said, "I was ready for a new challenge, I wanted to get back into the distribution business."



SUPPORTING *The War Fighter*

Distribution centers support readiness by streamlining stock

By Jessica Walter, APR, DDC Command Affairs

Defense Distribution Depots Tobyhanna, Pa., and Puget Sound, Wash., are partnering with other local agencies to reduce the amount of outdated and unused stock at their locations in support of Base Realignment and Closure, or BRAC, initiatives.

“A key objective of BRAC is to increase the readiness of America’s military,” explained Air Force Col. Arnold Flores, chief of the Defense Distribution Center’s Distribution Re-engineering office, “and drawing down the levels of dormant stock at the distribution centers allows us to significantly contribute to the military’s overall efficiency.”

Through a collaboration with the Tobyhanna Army Depot and the Defense Reutilization and

Marketing Service, or DRMS – a sister organization to DDC, the Tobyhanna distribution center was able to dispose of 1,800 field-worn containers previously used to house surveillance and communications systems.

According to DDTP Deputy Commander John Heuberger, the containers will be shipped to the Navy where they will be used for training exercises.

Two outdated propellers weighing a combined 18 tons were taken off the books at Defense Distribution Depot Puget Sound, Wash. Both of the props were used on Naval vessels that have since been decommissioned. One was used on a World War II-era ship, the other used on a nuclear-powered guided missile cruiser in the 70s. DRMS



A propeller whose vessel has since been decommissioned is readied for shipment from Defense Distribution Depot Puget Sound, Wash., to a Mississippi propeller manufacturer.

found a buyer in a Mississippi propeller manufacturer.

“Working with the services, our centers, and the Defense Reutilization and Marketing Service, we are striving to reduce our footprint in many key locations,” said Flores.



As part of an effort to dispose of dormant stock at Defense Distribution Depot Tobyhanna, Pa., about 1,800 field-worn containers previously used to house surveillance and communications systems will be sent to the Navy for use in training exercises.

DDC Customer Support Operations improving weekend support to Air Force customers

By Polly Charbonneau, DDC Command Affairs

The Air Force's need for spare parts and other equipment does not end with the business day, so the Defense Distribution Center Air Force Customer Support Team is working to address weekend and holiday support to Air Force units overseas.

In particular, the DDC Customer Support Team has partnered with the Air Force to focus on ways to reduce customer wait time for mission capable support, or MICAP, in the Central Command area of responsibility. These discussions include a review and further development of the requisition process

flow, World Wide Express, clarity of customer contact information, identifying urgent MICAP requests, the Defense Logistics Agency Contingency Supply Support Process (still in draft), and the possibility of providing support from Defense Distribution Depot Kuwait, Southwest Asia.

"DDC knows how important customer support is," said Denise Parker-Kanelos, DDC Customer Operations Support Chief. "This is an excellent opportunity to partner with our customers and our entire enterprise and make things better."

The working group consists of representatives from DLA, the General Services Administration and Air Force, specifically the Mobility Air Force and Combat Air Force, also known as MAF and CAF, Logistics Support Centers, as well as Central Air Force Logistics.

Step-by-step procedures were made clear for Source of Supply support, or SOS, from DLA, GSA and Air Force

managed items. These procedures included exception data requirements and points of contacts for each SOS.

Additional topics discussed included emergency buys (micro-purchases) for items less than \$15,000. The Mobility and Combat Air Forces, and Air Force Special Operations Command, DLA Customer Support Representatives have the lead on a Logistics Support Center test to build in-house procedures and make recommendations for improvements on customer wait time.

The working group established the DDC Customer Teams as the primary touch point for Mobility and Combat Air Forces on any distribution related topic. The benefits gained through these improved working relationships remain in place today with notable improvement for weekend and holiday support since the original meeting in June 2006. The group continues to meet on a quarterly basis.

DLA's 4 AREAS OF FOCUS

- ★ **WARFIGHTER SUPPORT**
- ★ **STEWARDSHIP**
- ★ **GROWTH & DEVELOPMENT**
- ★ **LEADERSHIP**

SUPPORTING *The War Fighter*

New warehouse an asset to distribution of uniforms, add-on armor

By Sherre Mitten-Bell, DDSP Public Affairs

A ribbon-cutting ceremony was held March 1 to officially open Building 732, a new warehouse that will support operations at Defense Distribution Depot Susquehanna, Pa.

“DDSP provides essential supplies to the war fighter here in the U.S. and around the world,” said Navy Capt. Jim Naber, commander, DDSP. “This facility, Building 732, will allow us to be a better, faster supplier.”

“It is a key building block in our modernization program,” Naber added. “We replaced two World War I-era warehouses for its construction, which is strategically located beside the hub of our operations—the Eastern Distribution Center.”

The Eastern Distribution Center is the largest warehouse in the Department of Defense.

The new building will be used to store clothing and textile commodities—all the components of a war fighter’s uniform. Those items currently move between 11 buildings at DDSP’s detachment in nearby Mechanicsburg.

Consolidating fast-moving clothing and textile materiel under one roof at the main site in New Cumberland allows DDSP to store the remainder of the materiel in only three or

four warehouses.

Two additional projects will provide a rail-guided, high-rise pallet storage system, transporter stations, and other materiel-handling equipment.

The building’s bay 1 will hold the first walk-and-pick operation dedicated solely to clothing and textile items. Bays 2, 3, and 4 will store, at a minimum, a six-month supply of each item.

In addition, bays 1 and 4 feature three in-floor pits to aid in building

Air Line of Communication 463L air pallets.

Although the equipment setup and inventory relocation process won’t be completed in all four bays until the end of June 2008, limited operations will begin by September 2007.

“This building has already proven to be an asset to our mission,” Naber said. “Since December of 2006, bay 4 has been used to build and ship thousands of 463L air pallets of add-on-armor kits in support of Operation Iraqi Freedom.”

According to Naber, the modern facility provides more than an improved, safer working environment for DDSP employees. It allows for optimum storage and handling of the clothing needed by American war fighters. The uniforms, socks, boots, shoes and hats that are requested the most often are now located, picked and shipped under one roof.

The increase in timeliness equates to DDSP’s ability to provide even better customer service.

“This facility... will allow us to be a better, faster supplier.”



DDSP officially opened Building 732, the center’s new state-of-the-art warehouse, earlier this year. From left to right, DDSP Chief of Installation Services Jeff McCauslin, DDSP Distribution Division Chief Robert Brickey, DDSP Deputy Commander Ed Visker, DDSP Commander Navy Capt. Jim Naber, U.S. Army Corps of Engineers Baltimore District Deputy Commander Army Lt. Col. John Osborn, Kinsley Construction representative Keith Stewart, and DDSP Facility Engineering and Maintenance Division representative Rob Montefour.

DDSI celebrates three years of war fighter support, reveals renovated warehouse

By: Denise Cordeiro, DDSI Deputy Commander, and Stacy L. Umstead, DDC Command Affairs

Employees of the Defense Distribution Center's 23rd distribution facility, Defense Distribution Depot Sigonella, Italy, or DDSI, marked the facility's third anniversary with a renovation ribbon cutting ceremony April 2.

"DDSI has gone from a WWII-era warehouse to a world class distribution facility, utilizing state-of-the-art materiel storage, movement, and tracking equipment, minimizing customer wait time, reducing transportation costs, and increasing customer confidence," said Navy Cmdr. Mark Semmler, commander of DDSI.

Since its activation April 1, 2004, DDSI has pursued an environment of continuous improvement.

"We've been a key distribution partner for the services in the European Command," Semmler said, "and we've already started gearing up to do the same for the up and coming Africa Command. This successful renovation project is an important enabler."

DDSI's primary customers include the Aviation Support Division, Aviation Intermediate Maintenance Division, and Navy ships and squadrons operating in and through the Mediterranean region.



Renovations to the building include the addition of braces for the walls, support struts, an upgraded roof, new office spaces, enlarged break and locker rooms as well as the complete replacement of electrical wiring, lighting, and fire suppression systems.

Dail discusses his vision with Navy logisticians

On a recent trip to Sigonella, Italy, Defense Logistics Agency Director, Army, Lt. Gen. Robert T. Dail expressed his appreciation to the local Navy Supply Corps Officers for their expertise, capabilities and dedication to supporting DLA's customers.

He also discussed DLA's global footprint and the importance of leveraging the power of technology to maintain world-class support.

"The luncheon gave the attendees an opportunity to meet the Director and hear about his vision and the direction of the military's logistics," said Navy Cmdr. Mark Semmler, commander of Defense Distribution Depot Sigonella, Italy.



Customer service trend continues at DDTP

By Jessica Walter, DDC Command Affairs

Defense Distribution Depot Tobyhanna, Pa., has been the recipient of numerous shows of appreciation from customers including certificates of appreciation from the Missile Defense Agency Ballistic Missile Defense System Program Office in February.

According to the citation, DDTP employees Tom Bonn, Adam Olisewski, Steve Cebrick and John Jones were awarded certificates of appreciation for "packaging and preparation of out loading of the auxiliary communications shelter."

The shelter assists in the protection of America's military by providing notification of threats. It is designed to be integrated into missile interceptor systems using land-based radar.

The shelter was requested by the Missile Defense Agency on a very aggressive schedule. "All of the team members pulled together to get the job accomplished in less than six months. Each team member demonstrated the utmost professionalism," read the citation signed by Col. Gale Harrington, project manager for Defense Communications and Army Transmission Systems.



Cathy Young, Product Director, Satellite Communications Systems, center, presented certificates of appreciation to DDTP employees on behalf of Col. Gale Harrington, project manager for Defense Communications and Army Transmission Systems. From left to right, Tom Bonn, Adam Olisewski, Young, Steve Cebrick, and John Jones.

"Our employees are 100 percent committed to providing top quality support to the war fighter. It's the way we do business," said Army Lt. Col. Yvonne MacNamara, DDTP commander.

The citation ended with: "The entire Tobyhanna family should be proud of your accomplishments as your actions reflect the highest of standards. You are all a credit to yourselves,

Tobyhanna Army Depot and the United States Army."

This is the second round of appreciation certificates to be presented to DDTP personnel from the Missile Defense Agency within the last several months.

Additionally, DDTP was recognized earlier this year by the Communications-Electronics Life Cycle Management Command for help in realizing an \$18 million cost savings.

DDC's Customer Support Office receives recognition from key customer

By Sherry Amrhein, DDC Customer Support, and Stacy L. Umstead, DDC Command Affairs

The Defense Distribution Center's Customer Support Office was honored by representatives from the 10th Mountain Division and Paul Davies, Defense Logistics Agency Customer Support Representative to Ft. Drum, for outstanding assistance and continued support prior to and during their deployment.

Army Lt. Col. Robert Gagnon and Davies presented a flag that was flown over the Joint Logistics Command (JLC) Headquarters in Afghanistan Nov. 13, 2006, to Denise Parker-Kanelos, DDC's Chief of Customer Support, in honor of DDC's dedication to the war fighter.

Customer Support staff from the Army and Distribution Research Teams were presented with Afghanistan Partnership Pins, Certificates of Appreciation, and JLC commander coins.

Gagnon, 10th Mountain Division, provided a very moving and insightful

overview of the unit's time spent in Afghanistan. The briefing ended with the 10th's vision statement: ***"We are Warfighters, Logisticians and Supporters, prepared to give the shirts off our backs and boots off our feet to support the fight. We will never—we will never—say 'NO,' as long as we have one gallon of gas to give or one bullet to give!"***

Gagnon looked over the crowd of DDC representatives and referred to the continued support, "DDC has that same philosophy. You never once tell us 'no,' you always deliver, no matter what time of day it is – you are there for us. We can't express our thanks enough."

All parties were left with a deeper understanding of the military's achievements and challenges in Afghanistan and the importance of DLA's continued role to support the war fighter.

About Task Force Muleskinners, 10th Mountain Division

10th Mountain Division is a light infantry division of the U.S. Army based at Ft. Drum, N.Y. The division's specialty is fighting in harsh conditions.

The 10th Mountain Joint Logistics Command, anticipates, coordinates, integrates, and synchronizes the support, sustainment, and contingency logistics requirements for Joint and Coalition forces as it conducts operations to enable the government of Afghanistan to achieve sovereignty.

Task Force Muleskinners, part of the 10th Mountain Division Joint Logistics Command, was stationed in Afghanistan from February 2006 to February 2007. Among them was Army Lt. Col. Robert Gagnon who transitioned from 10th Mountain to take command of Defense Distribution Depot Anniston, Ala., in July.

With help from DDC and other Department of Defense agencies, the Muleskinners were able to completely reconstitute an entire battalion (complete uniforms, weapons, food, ammo) in less than seven days. The speed enabled war fighters to maintain operational momentum and pressure on the enemy while building combat power between operations.



Employees from DDC's Customer Support Office were honored for providing excellent service by representatives from the 10th Mountain Division and DLA Customer Support Representative Paul Davies.

Cooperative Lean event increases efficiency of equipment delivery

By Anthony Ricchiazzi, Editor, Tobyhanna Reporter

A Lean event by Tobyhanna Army Depot and its largest tenant promises to improve equipment delivery flow and reduce incidences of wrong equipment delivery.

Tobyhanna Army Depot and the Defense Distribution Depot Tobyhanna, Pa., or DDTP, work together to ensure delivery of communications-electronics equipment to the proper divisions for repair and testing.

The cooperative Lean event, held April 9-12, addressed the recurring problem of inaccurate delivery of F-stock equipment and reducing unneeded steps in delivery. F-stock is equipment delivered from the field.

The DDTP/American Federation of Government Employees (Union)

Local 1647/Tobyhanna Partnership Council identified the need for a Lean event to address the number of Supply Discrepancy Reports being initiated, said Michael Moran, a process improvement specialist in the Army Depot's Productivity Improvement and Innovation Directorate's Process Improvement Division.

"The Lean event showed that moving the location of a part of the Tobyhanna Army Depot central receiving function from the depot's Work in Process Control Area to a consolidation staging area in DDTP eliminates a leg of the trip," says Mike Henry, chief of the Army Depot's Materiel Management Division, Production Management Directorate. "Tobyhanna Army Depot will now pick up the equipment there and move it directly to the appropriate (repair and test) shop."

Moran says another benefit is a decrease in equipment delivery trips per day. "Four to six DDTP trips will be eliminated, saving up to 1,107 miles per year of travel," he noted.

The delivery vehicles, called mules, were dropping materiel off and returning empty. Now they drop equipment off and return with other equipment, Henry said.

"We will also maximize the backhaul capabilities of the DDTP internal transportation system, and reutilize 2,375 square feet of (building) space by relocating the F-stock receiving area to the DDTP staging area," Moran added.

Moran and Henry worked with George Frye, chief of the Army Depot's Mission Materiel Staging Branch; John Heuberger, DDTP deputy commander; Nathan Thomas, Jeff Wood and members of the American Federation of Government Employees Local 1647 to develop the solution.

The changes were implemented as soon as the logistics were in place (power drops, Local Area Network, phone lines, physical relocation of personnel and support equipment). Within 10 days of the event, the operation was up and running, Moran said.

"This started with a recommendation from Tobyhanna Army Depot Commander Col. Alberto in September," Heuberger said. "Our inventory process is good, but we still generate Supply Discrepancy Reports, or SDRs. Our goal is to give the customers the right materiel at the right time and at the right cost all the time, so we've been trying to eliminate SDRs for years. Colonel Alberto recommended applying Lean solutions."

"It's a long process to correct an SDR," Wood commented. "It generates paperwork and requires several hours of coordination to get the equipment back on track." Wood is a quality assurance specialist in the Productivity Improvement and Innovation Directorate's Quality Management Division at Tobyhanna Army Depot.

Heuberger said they discussed solutions, but Thomas' idea to physically move this portion of the receiving function to a consolidation point in DDTP was the best answer.

"Neither side completely understood the other's entire process," said Thomas, an industrial engineer in the Army Depot's Productivity Improvement and Innovation Directorate's Industrial Modernization Division. "We mapped out the F-stock process from inception to completion to allow greater visibility for both Tobyhanna and DDTP to see what happens to equipment as it flows through different operations."

"Nate's idea was the paradigm shift which enabled the team to discover greater opportunities for waste reduction and savings," Moran said. "Every member of the team contributed their experience and creativity to the event which resulted in the outstanding results which were achieved."

Thomas explained his idea was inspired from looking at the two operations as a



Frank Mihalich of Tobyhanna Army Depot moves equipment destined for a repair shop to where it can be picked up by a delivery vehicle. A Lean event by Tobyhanna and the Defense Distribution Depot Tobyhanna established the area to improve the accuracy of equipment delivery to repair shops.

whole and seeing the floor-space aspect as a means to solve the problem.

Wood said the solution also improves safety because it reduces the number of mules and forklifts operating in the area.

“It was a fantastic idea,” Heuberger said. “Nobody was thinking of physically combining the locations of our processes in the way Nathan described. We’re capitalizing on both organizations’ ability to provide best support to the war fighter.

“We had a really good team,” Heuberger added. “When we had the meetings, everybody participated, the union input was great. DDTP has participated in other Lean events, but this one had the most impact for us.”

“This team had the right mix of discipline, experience and creative thinking to objectively focus on the problem, avoid any parochialism and develop an ‘out of the box’ solution,” Moran said. “The presence of John Heuberger as the team leader and Michael Henry reinforced the importance and commitment to resolving this issue.”

For his efforts, Thomas received a DDTP Commander’s Coin.

DDYJ aims to enhance work environment

By Jonathan R. Lontoc, DDYJ Public Affairs

Following the establishment of the Defense Distribution Depot Yokosuka, Japan, Climate/Culture Improvement Team last year, DDYJ continues to raise the bar with the formation of the DDYJ Climate/Culture Advisory Group.

In August 2006, the improvement team was chartered to find what was needed to improve the climate and culture of the command. They generated, developed, and presented an actionable plan to implement improvements over the next two years and beyond.

The advisory group picks up where the improvement team left off. Their



Members of the DDYJ Climate/Culture Advisory Group discuss improvement objectives. Left to right, Petty Officer First Class Alan Florez, Mai Yamada, Michiyo Aoyama, Masatoshi Takano, Hideki Furuyama, and Tanya Maclay. Not pictured: Shigehiro Honda.

mission is to assist the command in designing the culture and climate improvement roadmap. “There was a tremendous amount of hard work done by the improvement team to capture recommendations for how to make our organization healthier, and we want to build on that foundation,” says Navy Cmdr. Will Clarke, commander of DDYJ.

Based on the team’s recommendations, the advisory group will develop a proposed strategy for making improvements and interface with the DDYJ’s executive board to determine what actions they will take.

“Past experience has shown us that

it takes an initial time investment to get things off the ground,” said Clarke.

“We are in the process of building a plan of action with milestones. It will be posted for everyone to see,” said Tanya Maclay, DDYJ’s training coordinator. “We are also looking at implementing an employee handbook, customer directory handbook, and customer handbook.”

Dubbed the “Magnificent Seven,” DDYJ personnel await the contributions of the group and look forward to an environment that will serve to make work even more productive and rewarding.



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DDC's leaders want to hear your suggestions and questions for improving DDC's culture.

<https://ddcnet.ddc.dla.mil>

No E-mail Thursdays giving DDJF CGA something to talk about

By Stacy L. Umstead, DDC Command Affairs

How many e-mails do you type just corresponding with your immediate co-workers? While you're checking your "sent" items, let me tell you what Defense Distribution Depot Jacksonville, Fla., is doing...

As part of the Defense Distribution Center's climate culture initiative, and in order to promote personal interaction and communication among the members of the CGA team, DDJF has declared every second Thursday of the month "No E-mail Thursday."

"No E-mail Thursdays was implemented to foster personal communication among the CGA Staff," says Navy Cmdr. Sue Talwar, Commander of DDJF. During the event, the 13 members of the DDJF continuing government activity cannot send e-mails to one another. They must walk over to their teammates' desks and discuss their issue in person.

Members of the CGA have embraced No e-mail Thursdays and even had a little fun with it. "This program is allowing us to get out in the spaces, discuss and resolve issues face to face," indicates Joe DeCristofaro, Distribution Facilities Specialist.

Analyst Yolette Williams says that it's allowing DDJF to get back to the basics of personal communication without the use of computers, No E-mail Thursday places emphasis on basic face-to-face communication. We've lost that through the years due to the ease of use of technology."

The no e-mail rule only applies to exchanges between the CGA Team. Correspondence to the DDC, EG&G logistics partners and DDJF customers continues during the No E-Mail Thursdays as part of routine business.

So what happens if the team violates the policy? "The offender must pay \$1 into the DDJF kitty used to fund monthly special events such as special holiday and birthday celebrations," says Talwar.

"We know when it is no e-mail day, but when the work day begins and we become involved in our work, the e-mails seem to fly out before we remember not to send them," says Maddie Thomas, Transportation Officer. "As soon as the 'send' button is clicked, and the e-mail goes out to another member of the CGA, our memory seems to come back quickly! There goes a dollar into the penalty jar!"



"No E-Mail Thursdays" has David LaMont and David Friedmann talking.

DDJC Fire Department selected as best in DLA

By Annette Silva, DDJC Public Affairs

For the fourth time in five years, the Fire Department of Defense Distribution Depot San Joaquin, Calif., was named the Defense Logistics Agency's Fire Department of the Year. Additionally, Firefighter Lawrence Beal was selected as DLA's Firefighter of the Year.

The department was evaluated in five key areas: customer service, recognition, innovation, quality management principles and initiatives, quality of life initiatives, and community support.

Upon notification, DDJC Commander Army Col. Doug Serrano said, "Congratulations to all of you! You continue to make us proud, and feel safer knowing you are protecting us!"

During 2006, the fire department responded to more than 300

emergency situations on the San Joaquin installation and more than 250 requests for mutual aid with the nearby communities. In addition to the mutual aid support, they provide two arson investigators to the County Arson Investigation Task Force. The department also serves as the training hub for other fire departments in the community and hosts all major county and municipal fire service training.

Presently, the department

is in the process of being accredited by the Center for Public Safety Excellence of Chantilly, Va. The accreditation serves as the blueprint for all fire departments, bringing commonality among them and promoting excellence within the fire and Emergency Management System agencies. DDJC's fire department has completed their self-assessment process



DDJC Firefighter Lawrence Beal was named DLA Firefighter of the Year.

which includes the Strategic Plan, Standards and Response Coverage, Fire Demand Zone, and Community Planning Maps. They are now waiting for the assessment team to complete the accreditation process.

Another area of expertise for the department is their aggressive training program which uses the train-the-trainer method. This training has enabled their personnel to teach courses from the Department of Defense and

required courses from the state and county. Ninety percent of all training was performed in-house saving the government more than \$800,000.

Firefighter Lawrence Beal was evaluated on his professional accomplishments, job performance, technical competence, leadership, initiative, and resourcefulness to earn him the top honor.

Firefighter Beal serves as the Accreditation Manager for the DDJC Fire Department, and is responsible for developing a plan of action to complete the department's accreditation process.

Fire Chief Arnold Dail said, "His dedication, innovation, and positive work ethic motivates others around him to participate in the success of the accreditation process."

Firefighter Beal is a top performer and was recently named DDJC's Firefighter of the Year as well. He far exceeds all of the required federal job element

criteria and expectations of his supervisors and peers.

Beal often serves as a leader of fire operations teams at emergencies and regularly provides DDJC employees with sound guidance and valuable information. In addition, he is assisting other DLA Fire Departments with their accreditation process.

Beal received his Associate of Science Degree in Fire Technology from American River College of

Sacramento and has attained numerous certifications and instructs in the areas of fire inspection, hazardous materials, CPR, and first aid. Additionally, he has completed the Federal Emergency Management Agency's courses in Fire Supervisor, Emergency Program Manager, Emergency Preparedness, and Radiological Emergency Management.

DDPH Deputy receives elite recognition

By Jessica Walter, APR, DDC Command Affairs

Defense Distribution Depot Pearl Harbor, Hawaii, Deputy Commander Mike O'Brien was awarded the Defense Logistics Agency Meritorious Civilian Service Award earlier this year.

O'Brien, who joined the DDPH team in 2004 after serving as the Lead Supply Systems Analyst for Defense Distribution Depot Puget Sound, Wash., received the award in recognition of his successes in the areas of safety, performance and inventory management.

Described by DDPH Commander Navy Supply



DDPH Commander Navy Supply Corps Cmdr. Joe Vitelli, left, presents the DLA Meritorious Civilian Service Award to DDPH Deputy Commander Mike O'Brien.

Corps Cmdr. Joe Vitelli as an “energetic leader who is committed to innovative thinking,” O’Brien designed an inventory accuracy program that resulted in an annual cost avoidance estimated at nearly \$2 million.

According to Vitelli, O’Brien has also been instrumental in the improvement of DDPH’s overall performance score of 98 percent – the best in the distribution center’s history.

Safety scores have also improved during O’Brien’s tenure. According to Vitelli, O’Brien was directly responsible for a 72 percent decrease in safety findings during the first safety audit conducted after he came to DDPH.

Through the implementation of warehouse modernization efforts, O’Brien was able to improve efficiency at DDPH. “By consolidating spaces, he increased our storage capacity by nearly 40,000 square feet,” said Vitelli.

O’Brien also serves as the Joint Logistics Lead for Joint Regional Inventory Material Management, or JRIMM, an initiative focused on streamlining the flow of materiel through the Department of Defense Supply Chain. The result is increased inventory availability and decreased processing times.

“Mike is truly an asset to the DDPH team and very deserving of this award. His foresight, professionalism and dedication to duty are incomparable,” said Vitelli.

Former DDC Commander inducted into DLA Hall of Fame

By Stacy L. Umstead, DDC Command Affairs Office



Retired Army Brig. Gen. Barbara Doornink, second from left, poses with DLA Director Army Lt. Gen. Robert T. Dail and the DLA 2006 Hall of Fame inductees.

Retired Army Brig. Gen. Barbara Doornink, former Commander for the Defense Distribution Center, was inducted into the Defense Logistics Agency’s Hall of Fame during a ceremony held at the McNamara headquarters complex, Ft. Belvoir, Va., June 27. Officiating the ceremony was DLA Director Army Lt. Gen. Robert T. Dail.

Doornink, who served as DDC’s commander from July 1998 to August 2000, was honored for her outstanding leadership resulting in a number of major contributions to the agency and to the nation’s security.

Under her leadership, DDC, as the distribution proponent for the Department of Defense, transformed distribution into an efficient and effective logistics foundation for the Combatant Commands and military services. Doornink embarked on an epic depot transformation to support all customers and improve velocity and visibility of the Department of Defense’s distribution process. During her tenure, DDC completed the first round of A-76 competition at Defense Distribution Depots Columbus, Ohio; Barstow, Calif.; and Warner Robins, Ga. These competitions, and the lessons learned from each, set the standard for future A-76 competitions within DDC, resulting in an estimated cost savings of more \$203 million.

During her tour, DDC activated two new distribution facilities at Yokosuka, Japan, and Pearl Harbor, Hawaii, transitioning distribution capabilities from the United States Navy to the Defense Logistics Agency – a transition that was seamless to the customers. She accomplished this transition while continuing to reduce DDC’s annual budget by \$83.8 million.

Doornink opened many doors with civilian industry and continued benchmarking and partnering with a variety of organizations. Through her personal marketing efforts, she made

customers aware of, and interested in, the DDC vision of innovative and tailored logistics support. Service schools became interested in learning about DDC and have now made a DDC orientation part of their curriculum – training our military leaders of the future.

“I’m humbled by the cast of previous Hall of Fame inductees that I join,” said Doornink.

She created the DDC identity by instilling three words that described what DDC and distribution was all about: velocity, visibility, and value. “The definition of distribution is the velocity of getting things to war fighters in a timely manner, the visibility of where that action is to the customer and their confidence knowing it’s on its way, and the value to the customer – knowing that ordering from DLA was, and is, the best deal.”

The initiatives spearheaded by Doornink continue to enable DDC to optimize its global distribution system through best practices in supply chain management, provide logistics process improvement change recommendations to balance customer service, cost, readiness, and sustainability ensuring DDC will continue to provide effective support to the war fighter and remain relevant in the ever-changing DOD environment.

The DLA Hall of Fame was established to recognize and honor former members of the DLA team who made significant and enduring contributions to the agency. Membership in the Hall of Fame is open to all former DLA military and civilian personnel regardless of rank or grade.

DDAA’s Dorthard named DDC Employee of the Quarter

Kurt Dorthard, Defense Distribution Depot Anniston, Ala., small arms repair inspector, was named Defense Distribution Center Employee of the Quarter, second quarter, fiscal year 2007.

“Dothard has shown an exceptional work ethic in the Weapons Branch of DDAA,” said Army Lt. Col. Rick Harney, DDAA Commander. His duties include providing expert small arms knowledge to the entire branch on a daily basis.

In the past few months, Dothard has also been assigned to do the Care of Stock in Storage, or COSIS, and visual inspections in two DDAA warehouses each month. This workload represents more than 60 percent of the total COSIS and visual inspection workload at DDAA, and he has completed them each month on time with zero errors, Harney said. DDAA has since hired a crew of inspectors to do the COSIS and visual inspections that Dothard did alone.

“Kurt’s ‘can do’ attitude sets him apart from other folks everyday,” said Harney.

DDSP’s Lightner named DDC Employee of the Quarter

Supply Technician Jay Lightner of Defense Distribution Depot Susquehanna, Pa., was named Defense Distribution Center Employee of the Quarter, second quarter, fiscal year 2007.

Lightner consistently provides superior performance in all assigned duties, exhibiting a professional demeanor and sharp attention to detail, said Alice Crocker, DDSP supervisory traffic management specialist.

In-depth understanding of supply regulations and policies coupled with common sense enable Lightner to resolve diverse problems and independently address many situations, Crocker said.

Lightner’s primary duties involve processing exception data Material Release Orders, or MROs, for the emergency supply operations center for next day or same day delivery. During fiscal year 2007, Lightner has processed approximately 75 percent of all MROs received on Saturday and Sunday, in many cases staying late or responding to call backs during off duty hours to ensure carrier pickup.

In addition, Lightner provides shipment status and readily assists customers with professionalism, skill, tact and diplomacy, Crocker said.

Lightner’s contribution extends throughout the Eastern Distribution Center. His work proudly reflects his personal commitment.

“Jay is highly respected by his co-workers and peers, and sets high standards for others to achieve,” Crocker said.

At noon on a recent Saturday, the DDSP emergency supply operations center began receiving calls regarding a number of requisitions for USS Harry S. Truman.

Nearly all were designated for Mandatory Monday Delivery. But, the ship’s schedule required a Saturday pick up and the ship was able to dispatch a small aircraft to an airport located near DDSP.

Lightner immediately began collecting the parts along with several routine requisitions and consolidated them for shipment. The aircraft arrived a little before 8 p.m., where it was met by DDSP Commander Navy Capt. Jim Naber and Lightner. The parts were then passed off to a satisfied crew.



Navy Capt. Rick Pawlawski, commander of Carrier Air Wing Three, right accepted a shipment for the USS Harry S. Truman that was collected in less than eight hours by Jay Lightner, DDSP supply technician, left.

Nominees for Employee of the Quarter

Susan Beavers, DDAA
Management Analyst

Pamela Benton, DDNV
Supply Technician

Barry M. Feldser, DDAA
Materials Handler

Junko Hamasaki, DDYJ
Budget Technician

Walter A. Henderson, DDRT
Woodworker

Cynthia Marsh, DDDE
Management and Program Analyst

Cynthia R. McFry, DDAA
Blocker and Bracer Leader

Khedon Moebius, DDJC
Packer

Brianne Sneeringer, DDSP
Supply Technician

Henry Wayne Tucker, DDAA
Information Technology Specialist

Althea Williams, DDAG
Supply Clerk

Jesse Wilson, DDPH
Distribution Process Worker

Nominees for Team of the Quarter

Flame Holder Kitting Team,
DDNV

Team Quality, DDAA

Monitoring Inventory
Accuracy Team, DDJC

Customer Pay Team, DDRT

DDAG's Frag 5 Armor Project Group named DDC Team of the Quarter

Defense Distribution Depot Albany, Ga.'s, Frag 5 Armor Project Group was named Defense Distribution Center Team of the Quarter, second quarter, fiscal year 2007.

"This team demonstrated superb professional ability to product quality service and product to our major local customer," said Marine Corps Master Sgt. Frederick Brooks, DDAG joint logistics operations chief.

The Frag 5 Armor Project upgrades vehicles to help protect service members against fragmentation from the blast of improvised explosive devices.

"Each team member worked long, arduous hours in support of the Marine Corps Frag 5 Armor Project," Brooks said. "They have contributed to DDAG's outstanding customer relationship regarding prompt delivery of crates on demand under a stressful and unpredictable schedule."

During this quarter, the team produced more than 600 Frag 5 armor crates while completing all their regular assignments. The team produced more than 200 boxes for the fleet support division shipments and several mine roller pallets.

Team members include Woodworkers Tom Brown, Leon Odom, Doug Clayton, Al Lundy, Distribution Process Workers Charles Peay, Angel Figueroa, Jason Potts, Doris Stevens, and Supply Technician Chad Mullis.

DDJC honors employees for their recognition from California Council for Excellence

The Defense Distribution Depot San Joaquin, Calif., hosted an award ceremony in honor of receiving the California Awards for Performance Excellence, or CAPE, 2006 Gold Level "Eureka" Award earlier this year.

The guest speaker for the ceremony was Twila Gonzales, Senior Executive Service, deputy commander of the Defense Distribution Center headquarters in New Cumberland, Pa. Joining Gonzales was Amy Kosifas, Vice Chairman of the CAPE Council, who presented the award on behalf of the California Council for Excellence.

The award program is California's emulation of the Malcolm Baldrige National Quality Award, the nation's highest presidential honor for business excellence. The recognition is based on performance in seven categories: leadership; strategic planning; customer and market focus; measurement, analysis, and knowledge management; workforce focus; process management; and business results.

Although numerous government organizations have competed over the 13-year history of the CAPE program, DDJC is the first government and military applicant to earn CAPE's Gold-level award.



Mapping employees awarded



Seven employees of Defense Distribution Mapping Activity received awards recently for their efforts in strengthening internal controls for handling classified materiel and reorganizing the stock levels within the DDMA warehouse.

Army Brig. Gen. Lynn A. Collyar, commanding general, Defense Distribution Center, presented each of the employees with DLA Meritorious Service Medal at a ceremony June 13.

Pictured from left to right, are Collyar, William Groseclose, Dennis Birtwhistle, Ken Hodge, Dave Gambrell, John Stroup, John Gasink and Navy Lt. Cmdr. John Pearson, commander, DDMA. Not pictured, Edward Grant.

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DDC HQ Naval Officer promoted to Captain

By Jessica Walter, APR, DDC Command Affairs

Navy Supply Corps officer Kent Vredenburgh was promoted to the rank of Captain during a ceremony held at the Defense Distribution Center Apr. 20.

“We promote based on the potential to do the job at that rank,” said DDC Commander Army Brig. Gen. Lynn Collyar during his remarks.

“Kent has a wide breadth of experience at sea, ashore, CONUS and OCONUS,” Collyar continued. “He definitely has the capability to do the job.”

Vredenburgh served four years with DDC beginning in 2003 when he became the Commander of Defense Distribution Depot Yokosuka, Japan. In 2005, he joined the DDC headquarters staff, serving in the logistics operations and strategic planning directorates.

After the epaulettes were exchanged and the oath was read, Vredenburgh took the podium to thank all those who contributed to his success. “This occasion allows me to reflect on all those years of molding that got me here. I didn’t do it by myself.”

He described how much he enjoyed his tour at DDYJ. “I felt like I was really contributing to the effort. I had a great team and a great deputy.”

During his tenure at DDYJ, he established one of DDC’s best inventory integrity programs that consistently exceeded inventory accuracy goals – ensuring the war fighters’ items were ready for quick distribution.

With Vredenburgh at the helm, DDYJ also boasted one of DDC’s best safety records and some of the highest climate and culture scores throughout the Defense Logistics Agency.

His deputy commander at DDYJ, Joe Graff, now working at DDC headquarters, said that the climate and culture survey responses from DDYJ employees were a direct result of Vredenburgh’s ability to strike the perfect balance between taking care of his people and the mission. “He is very adept at recognizing the strengths of his employees, his team,” said Graff.

In May, Vredenburgh left DDC to become the Comptroller for the Commander, U.S. Naval Forces, Central Command.

*“I felt like
I was really
contributing
to the
effort.”*



DDC Commander Army Brig. Gen. Lynn Collyar, left, and Vredenburgh’s wife Evelyn, right, replace the epaulettes on Vredenburgh’s uniform to display the rank of Captain.

Semmler selected to rank of Captain



The Secretary of the Navy has selected Cmdr. Mark E. Semmler to the rank of Captain. Semmler is currently serving as the Commander of the Defense Distribution Depot Sigonella, Italy, located on Naval Air Station Sigonella on the island of Sicily.

“This promotion represents the efforts of many people. I owe it to the countless fantastic Sailors and civil servants over the years that have selflessly contributed to this honor,” Semmler said.

Commander of Korean distribution center retires

Army Lt. Col. James Lippstreu retired June 29 after more than 26 years of combined active duty and National Guard service.

During a ceremony presided over by Brig. Gen. Lynn A. Collyar, commander, Defense Distribution Center, Lippstreu was awarded the Legion of Merit.

Lippstreu assumed command of Defense Distribution Depot Korea when it opened in January 2005. During his time in command of DDDK, Lippstreu developed a responsive and efficient facility that received four consecutive inventory accuracy awards. DDDK also reduced transportation costs and delivery times in theater.

Lippstreu's career began when he was commissioned a second lieutenant in the Wisconsin National Guard in 1984. Since that time he has served in a number of key billets, including a tour as an inspector with the Department of the Army's Inspector General's office.

He has also served several tours in Korea, including assignments to the 2nd Infantry Division, the 19th Theater Area Army Command and the 20th Area Support Group.

He is a graduate of the Army Infantry Officer Basic Course, Airborne School, Ordnance Officer Advanced Course, the Combined Arms Service Staff School and the Command and General Staff College.

In addition to the Legion of Merit, Lippstreu's personal awards include the Meritorious Service Medal, the Army Commendation Medal and the Army Achievement Medal.



Army Lt. Col. James Lippstreu, right, commander, Defense Distribution Depot Korea, retired during a June 29 ceremony at Camp Carroll, Korea, after more than 26 years of combined National Guard and active service. Presenting Lippstreu with his Certificate of Retirement is Army Brig. Gen. Lynn A. Collyar, commander, Defense Distribution Center.

Navy Chief served with pride



After 20 years of service in the United States Navy, Storekeeper Chief Petty Officer Jelmer Zimmerman concluded his career as the Leading Chief Petty Officer of Controlled Medical/Depot Level Repairable Material for Defense Distribution Depot Yokosuka, Japan. He left some words of wisdom for the younger sailors: "Always have pride and professionalism in your life and you will succeed."



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DDJC, local agencies test emergency response procedures

By Annette Silva, DDJC Public Affairs

Defense Distribution Depot San Joaquin, Calif., recently served as the host site for a simulated chlorine railroad tank car leak exercise in conjunction with the Tracy Fire and Police Departments, California Highway Patrol, California Office of Emergency Services, San Joaquin County Sheriff, Pioneer Chemical, California Northern Railroad, and Union Pacific Railroad.

DDJC volunteered a large area of the installation to support the exercise. The exercise was a drill using an Incident Command System, or ICS, Joint Command between Tracy and DDJC fire departments, with various supporting agencies.

The objective of the exercise was to determine response effectiveness in this type of disaster and cooperation with other agencies and organizations, using ICS.

The simulation scenario was that a chlorine tanker car began to leak on the Tracy installation. The simulated leak created a hazard that first responders had

to assess, take action, and resolve. DDJC supervisors were required to check on the safety and well being of their employees and directed them to appropriate shelter as defined by DDJC's emergency plans.

The successful execution of this exercise enabled DDJC to test its first responders with others to see how well they can contain a HAZMAT event.

Rob Sealey, Emergency Planner for DDJC, discussed the exercise's success.

"The tank car drill was a success in many aspects," said Sealey. "Community partners got an opportunity to exercise on a major HAZMAT event and DDJC got an opportunity to successfully exercise portions of our emergency plans by demonstrating sheltering and support to first responders."

Sealey also noted the exercise gave DDJC employees an appreciation and understanding from this learning and growth experience.

"We intend to excel in the objective of maintaining a safe, secure, and healthy work environment" said Sealey, "I look forward to our next training opportunity."

The railroads were particularly appreciative as they like to have local first responders use their tank car for real time training. Upon the completion of our exercise, the railroads took the tank car to another rail yard elsewhere in the country to train additional first responders.

Defense Distribution Center employee hikes for cancer cure

By Scott Woosley, DDC Command Affairs

Hiking has always been a way for many people to get into shape, relax, connect with nature and relieve stress.

When you hike to raise funds to help find a cure for cancer, hiking becomes a way to give to the community and find a different level of satisfaction.

Kimberly Dunlap, a financial program analyst in the Defense Distribution Center's Financial Operations Directorate, joined the Leukemia and Lymphoma Society's Hike for Discovery program to help raise money for cancer research and raise awareness.

"This program is a great way to make the community aware of the devastating effects of blood cancer," Dunlap said. "I feel that I can make a difference by participating in events like this to bring attention to the need for a cure."

Dunlap became interested in the society after the death of her cousin.

"He was diagnosed when he was 22," Dunlap said. "He eventually had a bone marrow transplant but died from complications of treatment he received prior to the transplant."

Her cousin's death motivated Dunlap to get more involved and help fund research.

She participated in several of the society's Light the Night Walks in honor of her cousin. Then she decided to get involved in the Hike for Discovery program. Hikers raise money by informing friends, family and co-workers that they are hiking and that donations can be made to the society in their name, and in honor of people who have died from the disease.

Each hiker is expected to raise \$4,100 to be able to go on the final hikes. Seventy-five percent of the



Ernie Sirotek, center, of Union Pacific Railroad briefs the exercise participants in front of the tank car used in the simulation.

money goes directly to funding for research. The other twenty-five percent pays for each hikers travel, lodging and food expenses on the trip to the final hike.

"I thought it would be impossible to raise \$4,100 in just a few months," Dunlap said, "but, I'm well on my way just by sending out letters and e-mails to my family and friends."

To prepare for the final hikes, which are scheduled for Arizona and Colorado later this year, Dunlap and other members of the society's Central Pennsylvania Chapter are going on shorter, training hikes. Dunlap wants to make the hike in Colorado's Rocky Mountains in June.

Among the training hikes are trips along stretches of the Appalachian Trail and several other local hiking trails.

The hikes are scheduled each weekend and progress in difficulty. They begin at three miles in length with an hour to complete them and progress to 10 miles with five and a half hours allotted to finish. The progression is designed to help the hikers gradually improve their stamina until they are ready for the longer hikes. There are multiple hikes Dunlap can choose from when she travels to Colorado in June. She has narrowed her choices to two which are approximately 7 and 10 miles in length and will take from five to seven hours to complete. She will make her final choice once she gets there.

The amount of hiking the program requires has proven to be a challenge according to Dunlap, who says she has never hiked this much before. When things get difficult however, she and her fellow hikers have extra support to draw from.

The hikers meet with their "hikemates" before each training hike. The "hikemates" are cancer patients the participants are hiking in honor of.

"Our motivation as hikers is everyone who is fighting the battle with blood cancers," Dunlap explained.

Dunlap was introduced to the hiking program by a friend who works for the society. Part of the enjoyment



Kim Dunlap, left, an employee of the Defense Distribution Center, pauses on the Appalachian Trail with her friend Jess Pouchan who works for the Leukemia and Lymphoma Society. Dunlap joined the Leukemia and Lymphoma Society's Hike for Discovery program to help raise money for cancer research.

for Dunlap is the social aspect of the program.

"I'm only a few weeks into this program and while the hikes are very good training it is also great to meet the other hikers and those we are hiking in

honor of," Dunlap said. "We seem to form a bond."

"We are all hiking for a common goal—finding a cure for leukemia, myeloma, and lymphoma," she added.

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Vice Commander, Air Mobility Command Visits DDC

By Stacy L. Umstead, DDC Command Affairs

Air Force Lt. Gen. Christopher Kelly, Vice Commander for the Air Mobility Command, Scott Air Force Base, recently visited the Defense Distribution Center headquarters in New Cumberland, Pa. Accompanying the Vice Commander, was Michael A. Aimone, Senior Executive Service, Assistant Deputy Chief of Staff for Logistics, Installations and Mission Support, Headquarters United States Air Force.

DDC staff presented the command overview highlighting the DDC mission, initiatives and on-going support to the customer. The commander for the Defense Distribution Depot Susquehanna, Pa., DDC's largest distribution center, presented the DDSP overview and provided a tour of the add-on-armor pallet building area and the Eastern Distribution Center.

Kelly thanked DDC for the continued support provided to Air Force customers.



Lt. Gen. Kelly, left, and Michael Aimone, second from right, talk with DDSP employees.

19th ESC visits Defense Distribution Depot Korea

Army Brig. Gen. Raymond V. Mason, Commander, 19th Sustainment Command (Expeditionary), or 19th ESC, visited Defense Distribution Depot Korea earlier this year.

This was Mason's first visit as commander of the 19th ESC. He previously visited DDDK in February 2005 when he was commander of Defense Supply Center Philadelphia.

Mason was impressed by all the change and development of DDDK operations to include inventory and safety accomplishments since stand up.

Mason sees room for DDDK to grow to provide additional support to current customers as well as broadening DDDK's current customer base. He said he



Army Brig. Gen. Raymond Mason, center, is escorted on a tour of DDDK.

believes DDDK's efforts can compliment the 19th ESC and 8th Army's current process improvement efforts, known as Lean and Six Sigma, related to materiel management and theater distribution.

U.S. Forces Korea Logistics visits Deployable Distribution Center



Army Brig. Gen. Kurt Stein, U.S. Forces Korea Logistics, left, listens as Don Hernandez, a distribution process worker supervisor from Defense Distribution Depot San Joaquin, Calif., explains Deployable Distribution Center Theater Consolidation and Shipping Point operations May 7. The Deployable Distribution Center TCSP was evaluated at Osan Air Base in May.

U.S. Congressman Jerry McNerney visits DDJC



U.S. Congressman Jerry McNerney of California's 11th Congressional District, center, visited Defense Distribution Depot San Joaquin, Calif., earlier this year. Also on the tour were Erich Phueker, district director, far left, and DDJC Commander Army Col. Doug Serrano, right. The Congressman was impressed was of the enormity of the operation and how DDJC quietly goes about the business of supporting the war fighter.

State Rep Perry visits DDC

By Stacy L. Umstead, DDC Command Affairs

Pennsylvania Rep Scott Perry, 92nd District, visited the Defense Distribution Center earlier this year to learn more about how DDC serves the war fighter.

After receiving an overview, he toured DDC's largest distribution operation, the Eastern Distribution Center, part of the Defense Distribution Depot Susquehanna, Pa.

"The breadth of the operation is impressive," Perry said of DDC's work. "As a member of the Armed Forces myself, I'm glad to know we are so well supported."

Perry is also a Lieutenant Colonel in the Pennsylvania Army National Guard.



Pennsylvania state representative Scott Perry, left, tours the "Walk-and-Pick" area of the Eastern Distribution Center with DDSP Commander Navy Capt. Jim Naber, right.

DDSI exchanges courtesies with local marina militare

Navy Supply Corps Cmdr. Mark E. Semmler, Commander, Defense Distribution Depot Sigonella, Italy

A contingent of the Defense Distribution Depot Sigonella, Italy, staff accepted an invitation from the senior logistician of the Marina Militare di Catania, Italy, or Capo Servizio Amm Logistico June 5 to visit the base, tour the facilities, and meet with the base Comandante.

It started when Italian Master Chief Mario Mirabella of the base logistics department felt a need to link up with his counterparts in Sigonella. Having recently reported aboard the installation, following his position as a customer service agent for arriving ships, he did what came naturally and went out to meet his service provider. His initiative set off a chain of events that led to a friendly personnel exchange, which included DDSI's commander, trans-shipment, and inventory personnel to share ideas and experience the intricacies of an Italian Navy Base.

DDSI accomplishes distribution activities throughout the Mediterranean and Africa for all services, even local national military activities. Aided



Cmdr. Mark Semmler, left, presents DDSI coins and ballcaps to incoming Base Supply Officer Cmdr. Giovanni Di Guardo, center, and outgoing Base Supply Officer Cmdr. Fiorgio Sabella.

by an agreement established by the Marine Corps to support the Italian Navy's AV8B Harrier program, DDSI began supporting the Italian Marina Militare nearly two years ago when Navy transformation initiatives shifted support from Naples to Sigonella.

Since then, DDSI has been providing trans-shipment services for the Italian helicopter training base located just 20 kilometers from Naval Air Station Sigonella, facilitating a relationship between the two naval air stations.

The DDSI visit was hosted by the incumbent senior base logistician Cmdr. Giovanni Di Guardo whose previous duties included a Supply Officer tour aboard the USS Ross homeported in Norfolk, Va. Di Guardo escorted the team around the base facilities which included a live demonstration of the "Dilbert Dunker," an apparatus that trains air crewmen how to escape a helicopter following an emergency water entry.

The Marina Militare di Catania is the only place in Italy that conducts this specialized training. The visit also integrated a tour of the electronics repair depot capable of the most sophisticated levels of repair on helicopter electronics and avionics.

The DDSI team also was introduced to the base's training classrooms that showcased interactive computer learning, simulator, as well as the traditional classroom instruction.

The visit culminated with an exchange of plaques with the base Comandante Capt. Tommaso Perillo. The DDSI Commander also presented a DDSI ball cap and command coin to both the outgoing and incoming senior base logisticians.

"The time that we are able to share with our fellow logisticians and base leadership enables us to better understand their mission in order to meet their requirements," said Renato Ferrini, inventory and customer support division director, "and it also goes a long way toward cultivating a strong relationship between the two military communities that share the same interests as well as the province of Catania."

Italian Navy visits DDC



Defense Distribution Center Deputy Commander Twila Gonzales, SES, center, recently hosted representatives from the Italian Navy and the U.S. Naval Inventory Control Point Mechanicsburg. While at DDC, they received an overview of DDC's operations and toured the Eastern Distribution Center.

DDC hosts DLA General Counsel senior leaders



During a recent team meeting, Defense Logistics Agency General Counsel senior leaders were provided a Defense Distribution Center command overview which outlined DDC's mission and current initiatives as well as a tour of Defense Distribution Depot Susquehanna, Pa.'s, Eastern Distribution Center.

"This meeting gives us an opportunity to share ideas and benchmark with one another, as well as, acquaint counsel from other areas with our mission," said DDC Chief Counsel George Sisson.

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